intel. Technical Advisory

TA-0510-3

5200 NE Elam Young Parkway
Hillsboro, OR 97124

February 13, 2002

Expired License Agreements on Product Resource CD-ROMs.

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Products Affected

Product	Product Code
S815EBM1 Server Boxed Board	S815EBM1
SBT2 Server Boxed Board	SBT2
STL2 Server Boxed Board	STL2
SRKA4 Server System	SKODVHI, SKODVBK, SKODVBS, SKODVBKHI
SPKA4 Server System	SKOC2HI, SKOC2BS, SKOC2BSxx
SRPL8 Server System	SPM2CBT
SRPL8 Integration Kit	APMKT

Description
When the resource CD-ROMs included in the above products are placed in a system running a Win32 based operating system, an HTML based GUI appears allowing users to access software and documentation. Each time the CD is inserted in a system, it checks to see if a cookie has been set on the system indicating the user has agreed to the CD license agreement. The resource CDs included in the above products have a license agreement page that sets a cookie that expires on 12/31/01.   As a result, if you try to access the CD-ROM after 12/31/01 you will click to accept the license, but the cookie will not be set because the license has expired and you will not be able to access your resource CD-ROM.

Root Cause
The root cause is a hard coded expiration date of 31st December 2001 in the code of the license page.

Workaround
There are two possible workarounds listed below.
1) Boot to a Win32 based operating system and use the Windows* Explorer* utility to access the resource CD-ROM contents. Before accessing files, however, please review the terms of the license found in the file "license.htm". Your use of the resource CD-ROM files is subject to the terms of this license. Do not access or use the files unless you agree to the terms of the license.
2) Download the 'license.htm' file from http://support.intel.com and use it to reset the cookie so you can access the resource CD-ROM.
   Steps for resetting your cookie:

   * Close the Resource CD window
   * Save the 'license.htm' file to your system and double click it

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- Click on the 'Agree' link at the bottom of the page if you agree to the Terms & Conditions. This will reset your cookie to a rolling two year expiration date.
- When you see the pop-up box stating you should be able to open the welcome.htm page click OK
- Another pop-up box will appear stating that your browser window will now be closed, click OK
- Open your Resource CD

Corrective Action

Intel is updating the product resource CD-ROMs to some of the affected products to resolve this issue and will be adding the new CD-ROMs into these products in the factory as soon as possible. Please refer to the table below for updates on which products will have an updated resource CD-ROM and factory implementation dates of new resource CD-ROMs.

Product	Product Code	Factory Implementation Date of New Resource CD-ROM
S815EBM1 Server Boxed Board	S815EBM1	Done. WW04 implementation.
SBT2 Server Boxed Board	SBT2	No update to CD-ROM.
STL2 Server Boxed Board	STL2	No update to CD-ROM.
SRKA4 Server System	SKODVHI, SKODVBK, SKODVBS, SKODVBKHI	No update to CD-ROM.
SPKA4 Server System	SKOC2HI, SKOC2BS, SKOC2BSxx	No update to CD-ROM.
SRPL8 Server System	SPM2CBT	Target implementation date June 2002.
SRPL8 Integration Kit	APMKT	Target implementation date June 2002.

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms and Services Division
Enterprise Servers Group
Intel Corporation