

intel® Technical Advisory

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Microsoft* Windows* 2003 Configuration Change Needed prior to Intel® Server Management v5.5.5 Installation

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Products Affected

Intel® Server Management v5.5.5

Description

Intel® Server Management software is provided with most Intel® server board products and is used to monitor the operating condition of the board and alert on abnormal circumstances. Version 5.5.5 of Intel® Server Management offers the first support for running under the Microsoft* Windows* 2003 operating system.

As part of the Intel® Server Management software installation, several drivers are installed. These drivers are currently in the process of being submitted to Microsoft for certification but have not yet completed that course of action. Windows 2003 has several options available to users in regards to installing and using drivers that have not completed the certification process. In order to successfully install Intel® Server Management software, users will need to change the operating system default configuration concerning driver installations.

These changes will be required only until the drivers have completed the certification process. At that time the certified drivers will be posted to <http://support.intel.com> for download. A newer release of Intel® Server Management, containing the certified drivers, will also be released.

Required Changes

In order to successfully install Intel® Server Management drivers, the operating system needs to be set to ignore the uncertified drivers. From the Windows 2003 "Start" button, right mouse click on 'My Computer'. Select 'Properties'. Select the 'Hardware' tab and locate the 'Device Manager' section. Select 'Driver Signing'. Under the heading 'What action do you want Windows to take', change from 'Warn' to 'Ignore'.

The above steps are also outlined in the readme.txt file which is included in the Intel® Server Management v5.5.5 release.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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