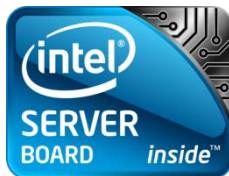




# Monthly Specification Update

## Intel® Server Board S2600CP Family, Intel® Server System P4000CP Family



June, 2012

Enterprise Platforms and Services Marketing



## Revision History

| Date        | Modifications                 |
|-------------|-------------------------------|
| March, 2012 | Initial release.              |
| April, 2012 | Added item #15, #16, #17      |
| May, 2012   | Added item #18, #19, #20, #21 |
| June, 2012  | Updated item #10, #19, #21    |

## Disclaimers

This Monthly Specification Update of the Server System may contain design defects or errors known as errata that may cause the product to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

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# Preface

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This document is an update to the specifications contained in the *Intel® Server Board S2600CP Family and Intel® Server System P4000CP Family Technical Product Specification*. It is intended for hardware system manufacturers and software developers of applications, operating systems, or tools. It will contain specification changes, specification clarifications, errata, and document changes.

## 1. Nomenclature

**Specification Changes** are modifications to the current published specifications for Intel® server boards. These changes will be incorporated in the next release of the specifications.

**Specification Clarifications** describe a specification in greater detail or further highlight a specification's impact to a complex design situation. These clarifications will be incorporated in the next release of the specifications.

**Documentation Changes** include typos, errors, or omissions from the current published specifications. These changes will be incorporated in the next release of the specifications.

**Errata** are design defects or errors. Errata may cause the server board behavior to deviate from published specifications. Hardware and software designed to be used with any given processor stepping must assume that all errata documented for that processor stepping are present on all devices.

## 2. Product Scope

The following specific boards, BIOS and components are covered by this update:

| Product Code                      | Baseboard PBA Revision | BIOS Revision            | BMC Revision | FRU/SDR Revision | ME Revision  |
|-----------------------------------|------------------------|--------------------------|--------------|------------------|--------------|
| S2600CP2<br>S2600CP2J<br>S2600CP4 | -50x                   | 01.01.0001<br>01.01.1002 | 1.00         | 1.00             | 02.01.05.069 |
| S2600CP2<br>S2600CP2J<br>S2600CP4 | -50x                   | 01.02.0003               | 1.04         | 1.04             | 02.01.05.069 |

## Summary Tables of Changes

The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

- Doc:** Intel intends to update the appropriate documentation in a future revision.
- Fix:** Intel intends to fix this erratum in the future.
- Fixed:** This erratum has been previously fixed.
- No Fix:** There are no plans to fix this erratum.

**Shaded:** This erratum is either new or has been modified from the previous specification update.

**Table 1. Errata Summary**

| No. | Plans | Description of Errata  |
|-----|-------|--|
| 1.  | Fix   | Linux Operating Systems are not supported on RSTe mode   |
| 2.  | Fix   | UEFI Windows Server 2008* R2 SP1 installation on SCU ports may fail under RSTe RAID mode   |
| 3.  | Fix   | UEFI Operating System installation is not supported on ESRT2 mode  |
| 4.  | Fix   | HDD status LEDs do not function under specific configuration   |
| 5.  | Fix   | RSTe GUI installation may fail if there are no devices attached to any onboard AHCI ports  |
| 6.  | Fixed | BMC continuously sends RAID volume rebuild event in RSTe mode of the SCU controller  |
| 7.  | Fix   | System may halt under specific BIOS configurations   |
| 8.  | Fix   | Microsoft Windows 2003* x86 installation failure under Pass-through mode of SCU controller   |
| 9.  | Fix   | System may halt under unsupported configuration in ESRT2 mode  |
| 10. | Fixed | Extra events may be seen in the System Event Log (SEL) during system global reset  |
| 11. | Fixed | System may continuously report a faulty or assert/deassert log when having blank HDD carriers or un-configured HDDs  |
| 12. | Fix   | Integrated BMC Web Console – Power Statistics page – Minimum wattage reads as zero   |
| 13. | Fix   | Integrated BMC Web Console – Power Control page – Perform Action button not functional.  |
| 14. | Fix   | IPMI Get Chassis Status command returns incorrect Chassis Identify State   |
| 15. | Fix   | The BIOS and ME Firmware can't be updated successfully via Intel® One Boot Flash Update Utility (OFU) under SuSE Linux Enterprise Server 11* (64-bit) with SP2 |
| 16. | Fix   | BMC continuously sends HDD assert/de-assert event during HDD RAID rebuild under ESRT2 mode of the SCU controller   |
| 17. | Fix   | High CPU utilization may occur when installing or running Microsoft* Windows* Server 2008 R2 or Microsoft* Windows* 7 with default NIC driver                  |
| 18. | Fixed | Intel® RAID C600 Upgrade Key replacement Issue   |
| 19. | Fixed | ESRT2 RAID is not supported on Intel® Server Board S2600CP2/S2600CP2J  |
| 20. | Fixed | System may detect unrecognized sensors   |
| 21. | Fixed | Intel™ LAN driver installation failure on Windows* 7   |

**Table 2. Documentation Changes**

| No. | Plans | Document Name | Description of Documentation Change |
|-----|-------|---------------|-------------------------------------|
|-----|-------|---------------|-------------------------------------|

|    |  |  |  |
|----|--|--|--|
| 1. |  |  |  |
| 2. |  |  |  |
| 3. |  |  |  |

The following sections provide in-depth descriptions of each erratum/documentation change indicated in the tables above. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the tables above.

## Errata

---

### 1. Linux\* Operating Systems are not supported on RSTe mode

|             |  |
|-------------|--|
| Problem     | Intel® RSTe mode is not supported on Red Hat* Linux and SUSE* Linux.   |
| Implication | User may not able to install Red Hat* Linux and SUSE* Linux on Intel® C600 Series Chipset based Server Boards under Intel® RSTe mode |
| Status      | This issue may be fixed in future driver or BIOS releases.   |
| Workaround  | None.  |

### 2. UEFI Windows Server 2008\* R2 SP1 installation on SCU ports may fail under RSTe RAID mode

|             |  |
|-------------|--|
| Problem     | System may encounter blue screen when installing Windows Sever 2008* R2 SP1 under UEFI with below configurations:<br><br>1. Intel® C600 RAID Upgrade Key is installed and SAS HDDs are used on SCU ports.<br><br>2. BIOS options “EFI Optimized Boot” and “Use Legacy Video for EFI OS” are enabled.<br><br>3. Under RSTe RAID mode. |
| Implication | User may not able to install UEFI Windows Server 2008* R2 SP1 on Intel® C600 Series Chipset based Server Boards with mentioned configuration.  |
| Status      | This issue may be fixed in a future BIOS release.  |
| Workaround  | None.  |

### 3. UEFI Operating System installation is not supported on ESRT2 mode

|             |  |
|-------------|--|
| Problem     | UEFI OS installation of Windows*, Red Hat* Linux or SUSE* Linux may fail on AHCI or SCU controller when “EFI Optimized Boot” and “Use Legacy Video for EFI OS” are both enabled. |
| Implication | User may not be able to install UEFI OS under ESRT2 mode on Intel® C600 Series Chipset based Server Boards   |
| Status      | This issue may be fixed in a future BIOS revision.   |
| Workaround  | None.  |



#### 4. HDD status LEDs do not function under specific configuration

|             |  |
|-------------|--|
| Problem     | If drives are connected through expander to SCU ports and configured under RSTe mode, the HDD status LEDs may not function properly. |
| Implication | HDD status LED may not show the HDD locate, HDD fault or RAID rebuild message.   |
| Status      | This issue may be fixed in a future RAID driver.   |
| Workaround  | None.  |

#### 5. RSTe GUI installation may fail if there are no devices attached to any onboard AHCI ports

|             |   |
|-------------|---|
| Problem     | When Microsoft Windows 2008* R2 is installed on SCU ports, the installation of RSTe drivers and the Graphic User Interface (GUI) in Windows 2008* R2 will fail, if the AHCI controller is enabled while no device is attached to the AHCI SATA ports. |
| Implication | User may not be able to install RSTe GUI under mentioned configuration when the AHCI controller is enabled and no devices are attached to the AHCI SATA ports.  |
| Status      | This issue may be fixed in a future RAID driver.  |
| Workaround  | The workaround is to either plug a SATA device into one of the AHCI SATA ports, or disable the onboard AHCI controller in BIOS.   |

#### 6. BMC continuously sends RAID volume rebuild event in RSTe mode of the SCU controller

|             |   |
|-------------|---|
| Problem     | When RSTe RAID is in degraded mode and a drive is inserted to start the RAID rebuild, System Event Log (SEL) records drive plug and rebuild events and then continuously sends a rebuild event message. |
| Implication | User may see the SEL flooded with RAID volume rebuild event entries.  |
| Status      | This issue was fixed in latest RSTe driver ver 3.0.0.3020.  |
| Workaround  | None.   |

#### 7. System may halt under specific BIOS configurations

|         |   |
|---------|---|
| Problem | Once BIOS options "EFI Optimized Boot" and "Memory Mapped I/O Above 4GB" are both enabled, and RSTe mode is selected, system may halt during the system POST. |
|---------|---|

|             |   |
|-------------|---|
| Implication | User may see system hang with mentioned configuration.        |
| Status      | This issue may be fixed in a future RSTe UEFI driver release. |
| Workaround  | None.   |

## 8. Microsoft Windows 2003\* x86 installation failure under Pass-through mode of SCU controller

|             |   |
|-------------|---|
| Problem     | Microsoft Windows Server 2003* x86 installations on SCU RSTe pass-through mode fail.            |
| Implication | User may not able to install Microsoft Windows Server 2003* x86 on mentined BIOS configuration. |
| Status      | This issue may be fixed in a future RSTe driver release.  |
| Workaround  | None.   |

## 9. System may halt under unsupported configuration in ESRT2 mode

|             |  |
|-------------|--|
| Problem     | If no Intel® C600 RAID upgrade key (any of RKSAS4, RKSAS4R5, RKSAS8, RKSAS8R5) is installed to enable SAS support capability under ESRT2 mode while SAS drivers are used, the system may halt at the boot stage. |
| Implication | User may see a system halt with no RAID keys installed with SAS drivers used and ESRT2 enabled. User should use SATA drives only if no RAID key installed.   |
| Status      | This issue may be fixed in a future BIOS release.  |
| Workaround  | None.  |

## 10. Extra events may be seen in the System Event Log (SEL) during system global reset

|         |   |
|---------|---|
| Problem | <p>The BMC may sporadically log extra reset event during a system DC reset (global reset). These events may appear as there is an extra reset during BIOS POST.</p> <p>The following SEL entries indicate two resets in a POST process:</p> <p><i>Informational event: Pwr Unit Status reports the power unit is powered off or being powered down.</i></p> <p><i>Informational event: Pwr Unit Status reports the power unit is powered off or being powered down.</i></p> |
|---------|---|

|             |  |
|-------------|--|
| Implication | The SEL log may indicate that system has an occasional reset in a normal POST during DC cycle test (global reset). |
| Status      | This issue was fixed in BMC 1.04.  |
| Workaround  | None.  |

## 11. System may continuously report a faulty or assert/deassert log when having blank HDD carriers or un-configured HDDs

|             |   |
|-------------|---|
| Problem     | With ESRT2 SATA RAID 5 config with 3 HDDs, put the 4th HDD in drive carrier and set it to either unconfigured or global hot spare. System event log may be flooded with HDD faulty entries.<br><br>With ESRT2 SAS RAID 1 with 2 HDDs, put 3rd HDD and set to unconfigured or global hot spare. System event log may be flooded flood with HDD faulty entries. |
| Implication | User may see the SEL flooded with HDD faulty entries when either of the two scenarios above are used.   |
| Status      | This issue was fixed in BMC 1.04.   |
| Workaround  | None.   |

## 12. Integrated BMC Web Console – Power Statistics page – Minimum wattage reads as zero.

|             |  |
|-------------|--|
| Problem     | On some systems the Integrated BMC Web Console Power Statistic page may display the Minimum wattage as zero (0W) after the system has been powered. This reading will stay at zero until the next power cycle of the system. |
| Implication | This is an incorrect reading only and does not affect operation.   |
| Status      | This issue may be fixed in a future BMC release  |
| Workaround  | None.  |

## 13. Integrated BMC Web Console – Power Control page – Perform Action button not functional.

|         |  |
|---------|--|
| Problem | After performing a Graceful shutdown from the Integrated BMC Web Console Power Control page the Perform Action button gets grayed out and cannot be pressed to request another action. |
|---------|--|

|             |  |
|-------------|--|
| Implication | You cannot perform a power on of the system.   |
| Status      | This issue may be fixed in a future BMC release  |
| Workaround  | Select another page in the Integrated BMC Web Console and then return to the Power Control Page. The Perform Action button will then be available. |

#### 14. IPMI Get Chassis Status command returns incorrect Chassis Identify State.

|             |   |
|-------------|---|
| Problem     | When a Get Chassis Status command is issued, after the Chassis Identify LED has been forced on, the status of off (00b) is returned for Chassis Identify State (response data byte 4 – bits [5:4]). |
| Implication | Unable to correctly read when the Chassis Identify LED is on.   |
| Status      | This issue may be fixed in a future BMC release   |
| Workaround  | None.   |

#### 15. The BIOS and ME Firmware can't be updated successfully via Intel® One Boot Flash Update Utility(OFU) under SuSE Linux Enterprise Server 11\* (64-bit) with SP2

|             |   |
|-------------|---|
| Problem     | OFU will fail to update BIOS & ME under SuSE Linux Enterprise Server 11* (64-bit) with SP2 Operating System.  |
| Implication | If the system is running SuSE Linux Enterprise Server 11* (64-bit) with SP2 Operating System, using OFU to update System Firmware Update Package(SFUP) will fail. |
| Status      | This issue may be fixed in a future OFU version.  |
| Workaround  | Update System Firmware Update Package(SFUP) from EFI environment using iFlash32, FWPIAUpdate and FRUSDR Utility   |

#### 16. BMC continuously sends HDD assert/de-assert event during HDD RAID rebuild under ESRT2 mode of the SCU controller

|         |   |
|---------|---|
| Problem | HDD fault will keep asserting and de-asserting frequent during RAID rebuild under ESRT2 |
|---------|---|

|             |  |
|-------------|--|
| Implication | During HDD ESRT2 RAID rebuild, there's flood HDD fault assert/deassert(SAS RAID) or Rebuild/remap (SATA RAID) logs into SEL. |
| Status      | This issue may be fixed in a future BIOS release   |
| Workaround  | None.  |

## 17. High CPU utilization may occur when installing or running Microsoft\* Windows\* Server 2008 R2 or Microsoft\* Windows\* 7 with default NIC driver for Intel® Gigabit ET Dual Port Server Adapter E1G42ET and Intel® Gigabit ET Quad Port Server Adapter E1G44ET

|             |  |
|-------------|--|
| Problem     | There has been high CPU load observed when installing or running Microsoft Windows Server 2008 R2 or Microsoft Windows 7 with default NIC (Network Interface Card) driver for Intel® Gigabit ET Dual Port Server Adapter E1G42ET and Intel® Gigabit ET Quad Port Server Adapter E1G44ET. |
| Implication | When the ports are not electrically "linked" and the embedded driver is loaded the DPC rate steadily increases until the system slows to the point where it is essentially unusable.   |
| Status      | This issue may be fixed in a future driver release.  |
| Workaround  | None.  |

## 18. Intel® RAID C600 Upgrade Key replacement Issue

|             |   |
|-------------|---|
| Problem     | With Manageability Engine (ME) Firmware 02.01.05.069, the Intel® Server Board S2600CP and Intel® Server System P4000CP may detect the incorrect Storage Control Unit (SCU) Redundant Array of Inexpensive/Independent Disks (RAID) information after installing or replacing the RAID upgrade key. The board or system may still show the previous RAID information even if you replace the key with a new one. |
| Implication | With the ME firmware 02.01.05.069, the system may not detect the new RAID activation key during the first time AC power on.   |
| Status      | The issue is fixed with ME firmware 02.01.05.091.   |
| Workaround  | Do a second AC power cycle to the system after the RAID upgrade key has been installed or replaced to ensure the correct type of key is identified.   |

## 19. ESRT2 RAID is not supported on Intel® Server Board S2600CP2/S2600CP2J

|             |  |
|-------------|--|
| Problem     | The Intel® Embedded Server RAID Technology 2 (ESRT2) is not supported on the Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. With the current ESRT2 drivers that are available now, these server boards cannot detect storage devices during the Operating System (OS) installation process for all Operating Systems. |
| Implication | The OS installation process will fail under ESRT2 mode with ESRT2 driver v15.00.0224.2012 on Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. The Intel® Server Board S2600CP4 board is not impacted by this issue.   |
| Status      | The issue is fixed in ESRT2 driver 15.00.0528.2012.  |
| Workaround  | None.  |

## 20. System may detect unrecognized sensors

|             |   |
|-------------|---|
| Problem     | Prior to updating the system with the FRU/SDR package, the system may detect unrecognized sensors.  |
| Implication | The system may have additional System Event Log (SEL) for the unrecognized sensors being detected, system status LED may turn amber and system FAN may boost. |
| Status      | The issue may be fixed in a future firmware release.  |
| Workaround  | Update the system with FRU/SDR package  |

## 21. Intel® LAN driver installation failure on Windows\* 7

|             |  |
|-------------|--|
| Problem     | The Intel® LAN driver version 16.8 and below may not be installed successfully on Windows* 7 with the .bat installation scripts in the driver package. |
| Implication | The LAN driver can not be installed by the .bat installation scripts in the driver package.  |
| Status      | The issue is fixed in Intel® LAN driver version 17.1   |
| Workaround  | Two workarounds are available:<br><ol style="list-style-type: none"><li>1. The LAN driver can be manually installed.</li></ol>                         |

2. User can lower the “User Account Control” to “Never Notify”, then the driver can be installed with the .bat installation scripts.

## Documentation Changes

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N/A