

Monthly Specification Update

Intel® Server Board S5000PAL Intel® Server Board S5000XAL Intel® Server System SR1500AL Intel® Server System SR1550AL Intel® Server System SR2500AL





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Revision History

Date	Modifications		
June 2006	Initial release.		
August 2006	Updated errata #6, 8, 16, 18, 19, 21, 22, 23, 24, 25, 26, and 27. Errata #28 were added.		
November 2006	Errata #30, 31, 32, 33, and 34 were added; documentation changes #3, 4 were added.		
February 2007	Errata # 35, 36, and 37 were added; updated errata # 25 and 33.		
March 2007	Errata # 38, 39, and 40 were added.		
April 2007	Errata #41 and 42 were added.		
June 2007	Errata # 42, 43, 44, 45, 46, 47, 48, and 49 were added.		
July 2007	Updated errata #36 and #42. Errata # 50 were added.		
August 2007	Updated erratum #47.		
September 2007	Errata #51, 52, and 53 were added.		
October 2007	Updated errata # 42; errata # 54 were added.		
December 2007	Errata # 55 was added.		
February 2008	Errata # 56 was added.		
August 2008	Errata # 57 was added.		
October 2008	Errata # 58 and # 59 were added.		
January 2009	Errata #60 and #61 were added.		
April 2009	Errata #62 and #63 were added.		
July 2009	Errata #64 was added.		
September 2009	Errata #65 was added.		
December 2010	Errata #66 was added.		
February 2011	Errata #67 and #68 were added.		
October 2011	Errata #69 was added		

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Contents

Preface		.1
Summary Ta	bles of Changes	.2
Errata		.5
1.	IPMI over serial direct connect not supported	.5
2.	Serial over LAN and IPMI over LAN connections may terminate unexpectedly	
under cert	ain conditions	.5
3.	Intermittent beep code 1-5-2-1 when booting with two processors	.5
4.	Power supply population errors may not display in the SEL	.5
5.	Fan 5 may report a reading of 0 RPM after the BMC is updated	.6
6.	The BMC may not respond to the IPMI command, Send Message sent via LAN	.6
7.	Fans may take a long time to slow down after fan boosting	.7
8. responds	System requires ~35 seconds after AC power is applied before the power button 7	
9.	SEL events for Hot-swap Controller (HSC) may appear after a DC cycle	.7
10.	Fans may run faster than expected after exiting BIOS setup	.7
11.	System fault LED may report incorrect status for some events	.8
12.	Fan removal does not generate a SEL event	.8
13. installed	Power supply redundancy state is misleading when only one power supply is 9	
14. long time	Hot-swap Controller (HSC) and Local Control Panel (LCP) updates may take a 9	
15. LAN (SOL	Console Redirection Baud Rate Setting auto changing to 19.2K with Serial Over) active	.9
16.	Serial Over LAN (SOL) unable to redirect DOS output1	10
17.	Password on boot not supported1	10
18. release	Intel® Embedded Server RAID Technology II option is not enabled in initial BIOS 10	
19.	HSC and BMC versions intermittently not seen in BIOS setup	10
	Intel® Server Boards S5000PAL/S5000XAL and Intel® Server System SR1500Al hanges in Hardware or Drivers Detected" error message during WHQL ACPI stress 11	
21.	POST LEDs do not turn off after operating system loads1	11
22.	Checkup7.exe (microcode update utility) is not storing microcode in BIOS1	12
23. before con	Intel® RAID Controller SRCSAS144E causes systems to reset multiple times npleting POST1	12
24. extension	Change Logo Utility does not save modified BIOS capsule files with correct 13	
25. installed	PS/2 keyboards and mice may stop functioning after Red Hat* Enterprise Linux is 13	;

26. setup	Failures seen installing to a SATA drive when SATA is set to "Legacy" in the BIOS 14
27.	System hangs after disabling on-board video in the BIOS setup14
28.	The SMBIOS entry point may not be visible under certain hardware configurations14
29.	Intel® Embedded Server RAID Technology II and I/O module IRQ routing conflict15
30.	SuSE* Linux Enterprise Server may not install successfully with Intel® Embedded ID Technology II enabled
31.	Red Hat* Enterprise Linux 4 and BIOS setup display a different L2 cache size for Core Intel® Xeon® processor 5300 Series
32.	Change Logo Utility causes BIOS corruption
33.	Microsoft Windows System Event Viewer* may record Error Event with ID 1116
34.	After the system reboots, the POST screen may generate "NMI has been received
_	lalted" message17
35. message ir	Intel® RAID Web Console 2 utility displays "Unexpected Sensor" warning n Microsoft Windows* operating system17
36.	Random drives may go offline when a sixth drive is installed and Intel® Embedded
Server RAI	ID Technology II is enabled in the Intel® Server System SR2500ALBRP18
37.	Intel recommends enterprise-class hard drives for use with Intel® Server Systems18
38.	Dual Gigabit Expansion Module may not properly reset18
39. System SR	SAS drive in a ROMB RAID 5 may drop offline during a reboot in the Intel® Server
40. remove	Intel® Server System SR2500ALLX sixth hard drive filler panel is difficult to 19
41.	SuSE* Linux Enterprise Server unable to boot after basic installation20
42.	Drives may not be detected or may go offline in the Intel® Server System BRP when operating at SATA 3GB/s data rate
43.	New versions of BMC firmware with previous versions of BIOS cause system
_	ire21
44.	Intel® Server System SR2500ALLX may operate louder than expected21
45.	Red Hat* Enterprise Linux may report the wrong processor speed21
46.	The SuSE* Linux Enterprise Server 10 driver for SAS HW RAID causes unwanted
	during installation21
47.	IERR or thermal trip event reported in System Event Log (SEL) after system power
on	22
48.	USB device generates "The following boot-start or system-start driver(s) failed to
	Port" error message in Microsoft Windows* operating systems23
49. ASR2500S	Microsoft Windows* and Intel® RAID Web Console II report an error when the SATAPE kit is used23
50.	System may log IERRs when running certain Red Hat* Enterprise Linux versions
	® Server Board S5000PAL with video driver ati_drv.o 6.5.6
51.	
blue screei	Microsoft Windows* operating systems installed without a service pack will display n with BIOS 79 and 8124

53. Server	RAID Technology II, or SAS may cause system damage	5
54. firmwai	In the Intel® Server Systems SR2500ALLX and SR1550ALSAS, flashing of SAS re 1.22 and SAS BIOS 06.16.00 makes hard drive #1 (upper left drive tray) undetected SAS controller scanning	ł
55.	Microsoft Windows 2003 R2 SP2* may display blue screen during an operating	Ī
system	boot or shutdown with a specific version of Intel® I/OAT driver2	6
56. enterin	Server System Event Log (SEL) time may be one day later than BIOS time after g year 20082	7
57.	Performance Power Management Error in Microsoft Windows Server 2008*2	7
58. POST	Midplane2 hardware RAID produces unexpected beep sounds during system 28	
59. S5000l	Platform Confidence Test (PCT) fails with BIOS 89/91 on Intel® Server Board PAL/S5000XAL2	8
60.	USB mouse may hang in BIOS 94 RAID Console2	8
61.	PCI IBIST Error with BIOS 842	9
62.	System May Hang during Login or Shutdown2	9
63. Server	Hard Disks Are Difficult to Install in Intel® Server System SR2500AL and Intel® Chassis SR25002	9
64.	System May not Boot After Multiple DC power Cycles with BIOS Revision R00983	80
65. installe	System will not skip CD/DVD drive with BIOS Revision R0098 when RMM2 d 30	
66. which i	Please use AXXMINIDIMM512 as the replacement solution for AXXMINIDIMM s EOLed	1
67. cause t	Minus "year" number to go past "2000" at BIOS "system date" set up interface will he server system to hang	
68. version	Please do not downgrade BIOS from factory shipped BIOS 101 to any previous3	1
69. Configi	The Serial Port Console Redirection displays the Adaptec® 5805 RAID uration Utilitye incorrectly	
Docume	ntation Changes3	3
	The SMBUS block diagram (Figure #16) provided in Rev. 1.1 of the Intel [®] Server S5000PAL/S5000XAL TPS requires changes to accurately reflect production hardware)
2.	The power block diagram (Figure #25) as provided in Rev. 1.1 of the Intel [®] Server S5000PAL/S5000XAL TPS does not reflect the final, production-level baseboard	
3.	SAS/SAS RAID midplane board (Figure #22) as provided in Rev.1.0 of the Intel® System SR2500AL TPS should swap the descriptions of items A and K	
4. incorre	Front panel pin-out in the Intel® Server Board S5000PAL Quick Reference Label is	

Preface

This document communicates product Errata and Documentation Changes and Corrections for the following Intel Server Products:

- Intel® Server Board S5000PAL
- Intel® Server Board S5000XAL
- Intel[®] Server Chassis SR1500
- Intel[®] Server Chassis SR1550
- Intel[®] Server Chassis SR2500
- Intel[®] Server System SR1500AL
- Intel[®] Server System SR1550AL
- Intel[®] Server System SR2500AL

Refer to the *Dual-Core Intel® Xeon® Processor 5000 Sequence Specification Update* (Order Number: 313065) for specification updates concerning the Dual-Core Intel® Xeon® Processor 5000 Series processors. Items contained in the *Dual-Core Intel® Xeon® Processor 5000 Sequence Specification Update* that do not apply to the products in this document or were worked around are noted in this document. Otherwise, it should be assumed that any processor errata for a given stepping are applicable to the Printed Board Assembly (PBA) revisions(s) associated with that stepping.

This document communicates the following types of changes:

- **Specification Changes** are modifications to the current published specifications for a given product. These include typos, errors, or omissions. The next release of the document will incorporate the specified changes.
- **Specification Clarifications** describe a supported feature or function in greater detail or further highlight their impact to a complex design requirement. The next release of the document will incorporate these clarifications.
- Errata are design defects or deviations from current published specifications for a given
 product. Published errata may or may not be corrected. Hardware and software
 designed to be used with any given processor stepping must assume that all errata
 documented for that processor stepping is present on all devices.

Summary Tables of Changes

The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

Doc Intel intends to update the appropriate documentation in a future revision.

Fix Intel intends to correct this erratum.

Fixed This erratum was corrected.

No Fix There are no plans to correct this erratum.

Shaded This item is new or was modified from the previous specification update.

Table 1. Errata Summary

No.	Plans	Description of Errata	
1.	Doc	IPMI over serial direct connect not supported.	
2.	Fix	Serial over LAN and IPMI over LAN connections may terminate unexpectedly under certain conditions.	
3.	Fix	Intermittent beep code 1-5-2-1 when booting with two processors.	
4.	Doc	Power supply population errors may not appear in the SEL.	
5.	Fix	Fan 5 may report a reading of 0 RPM after the BMC is updated.	
6.	Fixed	The BMC may not respond to the IPMI command, Send Message sent via LAN.	
7.	Fixed	Fans may take a long time to slow down after fan boosting.	
8.	Fixed	System requires ~35 seconds after AC is power applied before the power button responds.	
9.	Fix	SEL events for Hot-swap Controller (HSC) may appear after a DC cycle	
10.	Fixed	Fans may run faster than expected after exiting BIOS setup.	
11.	Fixed	System fault LED may report incorrect status for some events.	
12.	Fixed	Fan removal does not generate a SEL event.	
13.	Fix	Power supply redundancy state is misleading when only one power supply is installed.	
14.	Fix	Hot-swap Controller (HSC) and Local Control Panel (LCP) updates may take a long time	
15.	Fixed	Console Redirection Baud Rate Setting auto changing to 19.2K with Serial Over LAN (SOL) active.	
16.	Fixed	Serial Over LAN (SOL) unable to redirect DOS output.	
17.	No Fix	Password on boot not supported.	
18.	Fixed	Intel® Embedded Server RAID Technology II option is not enabled in the initial BIOS release.	
19.	Fixed	HSC and BMC versions intermittently not seen in BIOS setup	
20.	Fixed	Intel® Server Boards S5000PAL/S5000XAL and Intel® Server System SR1500AL show a "Changes in Hardware or Drivers Detected" error message during WHQL ACPI stress testing.	
21.	Fixed	POST LEDs do not turn off after operating system loads.	
22.	Fixed	Checkup7.exe (microcode update utility) is not storing microcode in BIOS.	
23.	Fixed	Intel® RAID Controller SRCSAS144E causes systems to reset multiple times before completing POST.	
24.	Fixed	Change Logo Utility does not save modified BIOS capsule files with correct extension.	
25.	Fixed	PS/2 keyboards and mice may stop functioning after Red Hat* Enterprise Linux is installed.	
26.	Fixed	Failures seen installing to a SATA drive when SATA is set to "Legacy" in BIOS setup.	

27.	Fixed	System hangs after disabling onboard video in BIOS setup.		
28.	Fixed	The SMBIOS entry point may not be visible under certain hardware configurations.		
29.	Fixed	Intel® Embedded Server RAID Technology II and IO module IRQ routing conflict.		
30.	No Fix	SuSE* Linux Enterprise Server may not install successfully with Intel® Embedded Server RAID Technology II enabled.		
31.	No Fix	Red Hat* Enterprise Linux 4 and BIOS setup display a different L2 cache size for the Quad-Core Intel® Xeon® processor 5300 Series.		
32.	Fixed	Change Logo Utility causes BIOS corruption.		
33.	Fixed	Microsoft Windows System Event Viewer* may record Error Event with ID 11		
34.	Fixed	POST screen may generate "NMI has been received - System Halted" message after the system reboots.		
35.	Fixed	Intel® RAID Web Console 2 utility displays "Unexpected Sensor" warning message in Microsoft Windows* operating system.		
36.	Fixed	Random drives may go offline when a sixth drive is installed and Intel [®] Embedded Server RAID Technology II is enabled in the Intel [®] Server System SR2500ALBRP.		
37.	No Fix	Intel recommends enterprise class hard drives for use with Intel® Server Systems.		
38.	Fix	Dual Gigabit Expansion Module may not properly reset.		
39.	Fixed	SAS drive in a ROMB RAID 5 may drop offline during a reboot in the Intel® Server System SR2500PALLX.		
40.	No fix	Intel® Server System SR2500ALLX sixth hard drive filler panel is difficult to remove.		
41.	No fix	SUSE* Linux Enterprise Server unable to boot after basic installation.		
42.	Fixed	Drives may not be detected or may go offline in the Intel [®] Server System SR2500ALBRP when operating at SATA 300 MB/s data rate.		
43.	No Fix	New versions of BMC firmware with previous versions of BIOS cause system POST failure.		
44.	Fixed	Intel® Server System SR2500ALLX may operate louder than expected.		
45.	No Fix	Red Hat* Enterprise Linux may report the wrong processor speed.		
46.	Fixed	The SuSE* Linux Enterprise Server 10 driver for SAS HW RAID causes unwanted error logs during installation.		
47.	Fixed	IERR or thermal trip event reported in System Event Log (SEL) after system power on.		
48.	No Fix	USB device generates "The following boot-start or system-start driver(s) failed to load: i8042prt" error message in Windows* operating systems.		
49.	No Fix	Microsoft Windows* and Intel® RAID Web Console II report an error when the ASR2500SATAPE kit is used.		
50.	No Fix	System may log IERRs when running Red Hat* Enterprise Linux 4, Update 4 on the Intel® Server Board S5000PAL with video driver ati_drv.o 6.5.6.		
51.	Fixed	Microsoft Windows* operating system installed without a service pack will display blue screen with BIOS 79 and 81.		
52.	Fixed	Sluggish system performance may be experienced with BMC60.		
53.	No Fix	Downgrading the firmware of the Integrated RAID (ROMB), Intel® Embedded Server RAID Technology II or SAS may cause system damage.		
54.	Fixed	In the Intel® Server Systems SR2500ALLX and SR1550ALSAS, flashing of SAS firmware 1.22 and SAS BIOS 06.16.00 makes hard drive #1 (upper left drive tray) undetected during SAS controller scanning.		
55.	Fixed	Microsoft Windows 2003 R2 SP2* may display blue screen during an operating system boot or shutdown with a specific version of Intel® I/OAT driver.		
56.	Fix	Server System Event Log (SEL) time may be one day later than BIOS time after entering year 2008.		
57.	Fix	Performance Power Management Error in Microsoft Windows Server 2008*.		
58.	Fixed	Midplane2 hardware RAID produces unexpected beep sounds during system POST.		
59.	Fixed	Platform Confidence Test (PCT) fails with BIOS 88 and later version.		
60.	Fix	USB mouse may hang in BIOS 94 RAID Console.		

61.	No Fix	PCI IBIST Error with BIOS84.
62.	Fix	System may hang during login or Shutdown.
63.	Fixed	Hard Disks are Difficult to Install in Intel® Server System SR2500AL and Intel® Server Chassis SR2500.
64.	Fix	System May not Boot After Multiple DC power Cycles with BIOS Revision R0098.
65.	Fix	System will not skip CD/DVD drive with BIOS Revision R0098 when RMM2 installed.
66.	Fixed	Please use AXXMINIDIMM512 as the replacement solution for AXXMINIDIMM which is EOLed.
67.	No Fix	Minus "year" number to go past "2000" at BIOS "system date" set up interface will cause the server system to hang.
68.	No Fix	Please use AXXMINIDIMM512 as the replacement solution for AXXMINIDIMM which is EOLed.
69.	TBD	The Serial Port Console Redirection displays the Adaptec® 5805 RAID Configuration Utility incorrectly

Table 2. Documentation Changes

No.	Plans	Document Name	Description of Documentation Change
1.	Fixed	Intel® Server Board S5000PAL/S5000XAL Technical Product Specification Rev. 1.1	The SMBUS block diagram (Figure #16) as provided in Rev 1.1 of the Intel® Server Board S5000PAL/S5000XAL TPS requires changes to accurately reflect production hardware design.
2.	Fixed	Intel® Server Board S5000PAL/S5000XAL Technical Product Specification Rev. 1.1	The power block diagram (Figure #25) as provided in Rev 1.1 of the Intel® Server Board S5000PAL/S5000XAL TPS does not reflect final production level baseboard design.
3.	Fix	Intel® Server System SR2500AL Technical Product Specification Rev. 1.0	SAS/SAS RAID mid-plane board (Figure #22) as provided in Rev.1.0 of the <i>Intel® Server System SR2500AL TPS</i> should swap the descriptions of items A and K.
4.	Fix	Intel [®] Server Board S5000PAL Quick Reference Label	The front panel pin-out on the Intel® Server Board S5000PAL Quick Reference Label is incorrect.

The following sections provide in-depth descriptions of each erratum/documentation change indicated in Tables 1 and 2. The errata and documentation change numbers referenced in the following sections correspond to the numbers in Tables 1 and 2.

Errata

1. IPMI over serial direct connect not supported

Problem Dual-Core Intel® Xeon® processor 5000 sequence-based server boards list

support for IPMI access via serial direct connect. Serial access to the BMC is

not supported at this time.

Implication Users should use the IPMI over LAN interface to connect to the BMC.

Note: This only affects serial and terminal mode access to the BMC; this does not affect BIOS console redirection and operating system redirection via serial

port.

Status This erratum may be fixed in a future firmware revision and hardware revision.

Workaround None.

2. Serial over LAN and IPMI over LAN connections may terminate unexpectedly under certain conditions

Problem During an active serial over LAN connection or an active IPMI over LAN

connection to the BMC, the connection may be intermittently lost during a DC

cycle or reset.

Implication The user's connection may be lost and the user must reconnect to the session.

Status This erratum may be fixed in a future firmware revision.

Workaround None.

3. Intermittent beep code 1-5-2-1 when booting with two processors

Problem During POST, if two processors are installed, the system may pause at POST

code 0x13 (SMM Initialization). This may result in a 1-5-2-1 beep code and a

processor event in the System Event Log (SEL).

Implication The system may log erroneous errors in the SEL or via beep code, and under

some conditions, the system may halt at 0x13 and require an AC cycle.

Status This erratum is fixed in BMC release 47 and later releases.

Workaround If an error is encountered, AC cycle the system and the system should run

normally.

4. Power supply population errors may not display in the SEL

Problem The BMC does not give any indication if a single power supply is improperly

installed in a redundant chassis.

Implication Some chassis require power supplies to be installed in specific slots if a single

power supply is installed.

Status This erratum may be fixed in a future firmware revision.

Workaround None.

5. Fan 5 may report a reading of 0 RPM after the BMC is updated

Problem After a BMC update, fan 5 may not return an accurate reading until AC power

is cycled.

Implication Intel® System Management Software and other software may display a reading

of 0 RPM for this sensor. The BMC may respond as though this fan has failed and fan redundancy is lost. This causes the system fault LED and fan status LED to indicate a failure for this sensor. In addition, the fans will run in a high

speed "boost" state.

Status This erratum may be fixed in a future firmware revision.

Workaround AC cycle the system again and the system should run normally.

6. The BMC may not respond to the IPMI command, Send Message sent via LAN

Problem The BMC may not respond correctly to a Send Message command from the

LAN channel to the IPMB channel. This issue only affects an IPMI 2.0 based

RMCP+ session not an IPMI 1.5 based RMCP session.

Implication Remote IPMI over LAN software cannot forward commands to the IPMB bus.

Status This erratum is fixed in BMC release 50 and later releases.

Workaround Software developers should use IPMI 1.5 based sessions to bridge commands

to the IPMB channel.

7. Fans may take a long time to slow down after fan boosting

Problem System fans that "boost" due to an increased processor temperature may not

return to normal speed immediately after the processor temperature returns to

normal.

Implication If the system fans boost due to a high processor temperature, the BMC does

not restore the fans to a normal speed until a similar amount of time spent in a boosted state passes. For example, if a high processor temperature caused the fans to boost for five minutes, the fans would not return to normal until five

minutes after the processor temperature returned to normal.

Status This erratum is fixed in BMC release 59 and later releases.

Workaround The fans will return to normal speed over time.

8. System requires ~35 seconds after AC power is applied before the power button responds

Problem The BMC requires approximately 35 seconds to fully initialize the system after

an AC cycle before the system can be powered on.

Implication After an AC cycle, a user must wait approximately 35 seconds before the

power button responds. The BMC causes the front panel LED to blink in an alternating amber/green pattern while the BMC initialization is in progress. Users should wait until the LED stops blinking in this pattern before pressing

the power button.

Status This erratum is fixed in BMC release 50 and later releases.

Workaround None.

9. SEL events for Hot-swap Controller (HSC) may appear after a DC cycle

Problem The HSC may log critical and non-critical temperature events in the SEL after a

DC cycle.

Implication The SEL events are "deassertion" events, which are not an indication of a

problem with the system. Users can ignore these events as they are not errors

or an indication of a problem in the system.

Status This erratum will be fixed in a future HSC firmware revision.

Workaround None.

10. Fans may run faster than expected after exiting BIOS setup

Problem Some system fans may run faster after exiting the BIOS setup using the "Save

and Exit" option.

Implication The system may generate more fan noise than normal.

Status This erratum is fixed in BMC release 59 and later releases.

Workaround The system must be AC cycled or allowed to boot to the operating system and

then reset to restore fans to their normal speeds.

11. System fault LED may report incorrect status for some events

Problem The system fault LED may report incorrect status for some events. The proper

LED state is described in the server board TPS, but some events may not

reflect the states described in the TPS.

Implication The user may receive an incorrect indication via the system fault LED. The

user should verify the system state by looking at the SEL.

Status This erratum is fixed in BMC release 59 and later releases.

Workaround None.

12. Fan removal does not generate a SEL event

Problem Fan removal does not trigger a fan failure event.

Implication Simulating a fan failure by fan removal does not work.

Status This erratum is fixed in BMC release 59 and later releases.

Workaround None.

13. Power supply redundancy state is misleading when only one power supply is installed

supplies, the BMC indicates the power supply redundancy state as "redundant".

Implication In a single power supply configuration, the redundancy sensor should be

ignored. Redundant chassis with fully redundant power supplies accurately

reflect the redundancy status.

Status This erratum may be fixed in a future firmware revision.

Workaround None.

14. Hot-swap Controller (HSC) and Local Control Panel (LCP) updates may take a long time

Problem The Hot Swap Controller (HSC) and Intel[®] Local Control Panel (LCP) updates

may take a long time. The time to complete each update could exceed 30

minutes.

Implication Updating HSC and LCP may take a long time.

Status This erratum may be fixed in a future firmware revision.

Workaround None.

15. Console Redirection Baud Rate Setting auto changing to 19.2K with Serial Over LAN (SOL) active

Problem If configuring a SOL connection, the only baud rate allowed is 19.2K. If any

other baud rate is selected, the system will always revert back to 19.2K after

the DC cycle.

Implication Users will not be able to configure a SOL connection with a different baud rate

for their application.

Status This erratum is fixed in BIOS release R0045 and later releases.

Workaround None.

16. Serial Over LAN (SOL) unable to redirect DOS output

Problem No SOL output displays when booted to DOS. SOL only redirects F2 Setup and

POST output.

Implication Users who require SOL to redirect DOS output cannot use this feature.

Status This erratum is fixed in BIOS release R0054 and later releases.

Workaround None.

17. Password on boot not supported

Problem If an admin or user password is defined in the BIOS setup, these will be

required before the user can enter the BIOS Setup. There is no option to

configure a password during POST before the server boots.

Implication Users will not be able to create a password and will not require a password on

boot.

Status Intel does not intend to fix this erratum.

Workaround None.

18. Intel® Embedded Server RAID Technology II option is not enabled in initial BIOS release

Problem The Intel® Embedded Server RAID Technology II feature that was available in

pre-production BIOS releases is not available in the initial production BIOS release. The option ROM that allows configuration of the Intel[®] Embedded Server RAID Technology II was deemed not ready for production by Intel at this

time.

Implication Users who require or were planning to use this feature in their production

environments must wait for a post-launch BIOS release, which will have this

feature enabled.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround Several hardware RAID options are readily available and supported by Intel®

Server Boards. Consult the product *Tested Hardware and Operating System List* for a variety of hardware options. No workarounds for the Intel[®] Embedded

Server RAID Technology II are available.

19. HSC and BMC versions intermittently not seen in BIOS setup

Problem BMC and HSC revision information is intermittently missing from the BIOS

setup.

Implication HSC and BMC information is not easily found.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround

Users must use the DOS utility, "fwpiaupd.exe" to probe and get the backplane HSC information. Boot to DOS and using the fwpiaupd.exe utility,that is used to flash the BMC and HSC code onto the server system, enter the following command

fwpiaupd -i -address={c0, c2}

where c0 is the primary backplane address and c2 is the secondary backplane address. This provides you with the operational code revision for the HSC on each backplane.

To retrieve the BMC version information, use the same "fwpiaupdt.exe" utility with the following command:

fwpiaupdt -i -address=20

20. Intel® Server Boards S5000PAL/S5000XAL and Intel® Server System SR1500AL show a "Changes in Hardware or Drivers Detected" error message during WHQL ACPI stress testing

Problem While running Microsoft Windows Hardware Compatibility Test (HCT)* 12.1

ACPI stress device I/O or any HCT test that needs to reboot, the system displays the following error message: "Changes in Hardware or Drivers

Detected".

Implication This message may prevent users from receiving Microsoft WHQL* certification.

Status This erratum is fixed in BIOS release R0045 and later releases.

Workaround If the system is shut down and restarted (rather than rebooted) between tests,

the error does not appear.

21. POST LEDs do not turn off after operating system loads

Problem The POST Code LEDs at the rear of the system do not turn off once POST

completes and the operating system loads. The POST code LEDs display

[Green Red Green Red] at the rear of the system.

Implication Since the LEDs are lit on the server board, user may believe that that an error

occurred.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround None.

22. Checkup7.exe (microcode update utility) is not storing microcode in BIOS

Problem The Checkup7.exe utility, which is used to update the processor microcode in

the BIOS, is not working properly. The utility says it completes the flash update successfully; however, upon the next reboot, the microcode is not actually

present in the BIOS.

Implication Users cannot update their BIOS with a new processor microcode.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround Users must update to the latest BIOS revision which includes the latest

processor microcode releases. They cannot use this utility to add a microcode

patch to the existing BIOS.

23. Intel® RAID Controller SRCSAS144E causes systems to reset multiple times before completing POST

Problem With the Intel® RAID Controller SRCSAS144E installed in the system, the

system may become caught in a reset loop during POST. The system resets itself four to five times before completing POST. This is seen early in POST within the first few seconds of power on and before video initialization. POST

code LEDs show 0x21 "Chipset" Initializing a chipset component.

Implication POST takes approximately 15-20 seconds longer to complete.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround Moving the RAID controller into a different slot sometimes resolves this issue.

Populating the card in a slower bus (x4 or x8) seems to make this issue appear

less frequently.

24. Change Logo Utility does not save modified BIOS capsule files with correct extension

Problem When using the Change Logo Utility to modify a BIOS capsule file and replace

the Intel Splash Screen logo with a new one, it fails to save the new capsule file with a .cap extension. The file produced has an .fd extension. The file is the

correct capsule file but has the wrong extension.

Implication Users may be confused and believe the utility is not saving the file in the

correct format.

Status This erratum is fixed in version 4.16 of the utility.

Workaround When saving the file in the "Save As" dialog box, select Capsule File (*.cap)

from the 'Save as Type' drop-down box. In the File Name box, type the name

of the file with the .cap extension. It is important you include the '.cap' extension in the file name; otherwise, the Change Logo Utility saves the file

with the incorrect extension.

If you forget to include the '.cap' in the file name but you selected 'Capsule File (*.cap)' in the 'Save as Type' drop-down box, you can rename the file from

an .fd extension to a .cap extension and this works as well.

25. PS/2 keyboards and mice may stop functioning after Red Hat* Enterprise Linux is installed

Problem After installing Red Hat* Enterprise Linux on a system with BIOS release

R0045, the PS/2 keyboard and mouse stop working; however, USB keyboards

and mice work.

Implication Users cannot use the Linux operating system if a PS/2 keyboard and mouse

are installed.

Status This erratum is fixed in BIOS release R0054 and later releases.

Workaround If the user goes into the BIOS setup and disables port 60/64 emulation, PS/2

keyboards and mice will continue to work. If USB keyboards and mice are used,

the user should enable port 60/64 emulation.

26. Failures seen installing to a SATA drive when SATA is set to "Legacy" in the BIOS setup

Problem If a user has SATA set to "Legacy" in the BIOS setup and tries to install an

operating system, the installation may fail.

Implication Users who require SATA to be configured in legacy mode may not be able to

get their operating system to install properly.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround If possible, leave SATA in enhanced mode. No workaround exists for the

legacy mode issue.

27. System hangs after disabling on-board video in the BIOS setup

Problem After disabling on-board video in the BIOS setup, the system hangs during

POST.

Implication Users cannot disable on-board video via the BIOS setup.

Status This erratum is fixed in BIOS release R0057 and later releases.

Workaround Adding in a video controller automatically disables the onboard video. It is not

necessary to manually disable the video controller via the BIOS setup. No

workaround exists for configurations that do not include video controller support.

28. The SMBIOS entry point may not be visible under certain hardware configurations

Problem The server BIOS maintains an area in memory to act as an entry point to locate

the SMBIOS area. This entry point includes the anchor string "_SM_", memory pointers and information about the SMBIOS area as required by the SMBIOS specification. This information is dynamically created by the BIOS during POST and is placed in a required memory range between 000F0000h-000FFFFh. Hardware configurations that require large amounts of memory at POST (option ROM space or I/O configuration space) could fill up this memory range

and the SMBIOS entry point cannot be created correctly.

Implication This problem shows an inability for software to locate the SMBIOS records.

This can affect management software and also some Intel provided update utilities, including: BIOS update utilities and FRUSDR update utilities. An error may also appear in the BIOS error manager. Intel update utilities generate an

error and abort before performing an update.

Status This erratum is fixed in BIOS release R0060 and later releases.

Workaround If a specific hardware configuration experiences this issue, remove the add-in

PCI and PCI Express* cards to reduce the amount of add-in card resource space used. Perform the system update (BIOS, FRUSDR) and replace the

add-in cards when updates are completed.

29. Intel® Embedded Server RAID Technology II and I/O module IRQ routing conflict

Problem If the Intel[®] Embedded Server RAID Technology II is enabled in the BIOS while

an I/O module is installed, the system hangs at the RAID Option ROM on the

next reboot due to the RAID device's IRQ not being serviced properly.

Implication The Intel[®] Embedded Server RAID Technology II option in BIOS cannot be

used while an I/O module is installed in the system.

Status This erratum is fixed since BIOS release R0061 and later releases.

Workaround None.

30. SuSE* Linux Enterprise Server may not install successfully with Intel* Embedded Server RAID Technology II enabled

Problem If SuSE* Linux Enterprise Server is being installed with Intel® Embedded

Server RAID Technology II enabled, the RAID array may not be detected after

the driver is loaded, which results in an installation failure.

Implication The AHCI.o module inside the operating system is loaded prior to the third-

party driver and, therefore, may take control of the RAID controller. This results

in an installation failure.

Status Users cannot load a third-party RAID driver and the AHCI driver simultaneously

in SuSE* Linux Enterprise Server. Doing so may cause installation failures.

Workaround The "brokenmodule-ahci" command can prevent AHCI from loading during

installation. At the very first install screen, press F6 to load a driver. In the text

tab, type

brokenmodules=ahci

This allows the installation to complete successfully.

31. Red Hat* Enterprise Linux 4 and BIOS setup display a different L2 cache size for the Quad-Core Intel® Xeon® processor 5300 Series

Problem In Red Hat* Enterprise Linux 4, the Quad-Core Intel® Xeon® processor 5300

Series L2 cache size is displayed as 4 MB; while in the BIOS setup, the cache

size is displayed as 8 MB.

Implication In the BIOS setup, the system reports the total L2 cache size as 8 MB due to

the 4 MB + 4 MB structure of the processor. The Quad-Core Intel® Xeon® processor 5300 Series is similar to a package of two sets, each with a 4 MB L2 cache size. In each set, the two cores share the 4 MB cache. Red Hat*

Enterprise Linux 4 views the processor per logical CPU thread. Each logical thread (each set) has access to only 4 MB cache, and Red Hat* Enterprise

Linux 4 reports it as such.

Status The different L2 cache size display is due to the different cache size reporting

mechanisms of Red Hat* Enterprise Linux 4 and the BIOS setup, and is not an

incorrect display by the operating system.

Workaround None.

32. Change Logo Utility causes BIOS corruption

Problem Any board flashed with a version of BIOS release R0064 edited with the

Change Logo Utility no longer boots. The board hangs with "Off – Off – Red –

Green" shown on the Post Code LEDs at the rear of the board.

Implication You cannot use the Change Logo utility with BIOS release R0064.

Status This erratum is fixed in BIOS release R0066 and later releases.

Workaround None.

33. Microsoft Windows System Event Viewer* may record Error Event with ID 11

Problem In the Microsoft Windows* operating system, the Event Viewer's System log

may record an Error Event. The source for this error event is lsi sas and the

event ID is 11.

Implication The problem may occur because the controller is sending an unsupported

command to the enclosure management device. This error does not affect

functionality and you can ignore the error.

Status This erratum is fixed in Intel® Embedded Server RAID Technology II firmware

and/or drivers later than the following revisions: SAS firmware revision – v.01.16.00.00; MPT OpROM revision – v.6.10.00; SAS ESRT2 OpROM

revision – v. A.01.10241435I.

Workaround None.

34. After the system reboots, the POST screen may generate "NMI has been received - System Halted" message

Problem After the system reboots, the POST screen may generate "NMI has been

received - System Halted" message.

Implication Along with this error, sometimes the "Bus Uncorrectable Error" may also be

recorded to the System Event Log (SEL).

Status This erratum is fixed in BIOS release R0066 and later releases.

Workaround Reboot the system again.

35. Intel® RAID Web Console 2 utility displays "Unexpected Sensor" warning message in Microsoft Windows* operating system

Problem The "unexpected sensor" warning message may be displayed in the Intel®

RAID Web Console 2 utility; however, there seem to be no functional issues

with the system.

Implication This warning message is only seen in Microsoft Windows* operating systems.

Previous RAID firmware versions (before v.89) could not support any

communication to the Storage Enclosure Processor (SEP) on backplanes. The firmware was modified to support SEP devices, but the backplanes used in the Intel[®] Server Chassis SR1500, Intel[®] Server Chassis SR1550, and Intel[®] Server Chassis SR2500 do not respond as expected to the inquiry command,

so the error is generated and captured in the log. This is a harmless message and does not cause any problems with the RAID array or the drives.

Status This warning message is removed from the Intel[®] RAID Web Console 2's error

reporting mechanism since RAID firmware v.4xx and later releases

Workaround None.

36. Random drives may go offline when a sixth drive is installed and Intel® Embedded Server RAID Technology II is enabled in the Intel® Server System SR2500ALBRP

Problem When a sixth drive is installed and Intel® Embedded Server RAID Technology II

is enabled in the Intel[®] Server System SR2500ALBRP, random drives may go offline. This may result in boot failure of the Intel[®] Embedded Server RAID

Technology II or the operating system.

Implication This may result in boot failure of the Intel® Embedded Server RAID Technology

Il or the operating system.

Status Fixed. This was identified as a documentation issue. The sixth drive backplane

insert needs to be cabled directly to the server board. Use the cabling method

documented at:

http://www.intel.com/support/motherboards/server/sb/CS-025698.htm

Workaround Not Applicable.

37. Intel recommends enterprise-class hard drives for use with Intel® Server Systems

Problem Some desktop-class hard disk drives show performance loss and, in some

cases, take the drive offline when running in an enterprise environment.

Implication Desktop drives often lack workload management to lower thermal stresses and

have a lower tolerance for the normal rotational vibration found in a server environment. They are not designed to run 24 hours a day, seven days a week and may fail prematurely when installed in a server. To attain best performance and avoid drive failures, Intel recommends using enterprise-class hard drives

for server applications.

Status No fix.

Workaround None.

38. Dual Gigabit Expansion Module may not properly reset

Problem In certain conditions, it is possible the Dual Gigabit Expansion Module may not

properly reset after a system reset.

Implication If the expansion module does not properly reset, the module could lose

network connectivity and the operating system will not see the Gigabit ports.

This was only seen on the Intel® Server System SR1550AL.

Status This erratum will be fixed in a future revision of the Dual Gigabit Expansion

Module.

AC power to the system.

39. SAS drive in a ROMB RAID 5 may drop offline during a reboot in the Intel® Server System SR2500PALLX

Problem When five or six drives are inserted and SAS ROMB RAID 5 is configured,

drives may drop offline during a system reboot in the Intel® Server System

SR2500PALLX.

Implication This only happens with specific drives. Updating the drive's firmware to the

latest version should resolve this issue.

Status This erratum is fixed by updating SAS drive firmware.

Workaround None.

40. Intel® Server System SR2500ALLX sixth hard drive filler panel is difficult to remove

Problem It may be difficult to remove the Intel® Server System SR2500ALLX 6th hard

drive filler panel.

Implication Certain systems may exhibit this issue. Root cause was found with the

manufacturing tooling.

Status No fix.

Workaround Customers who order ASR2500SIXDRV with MM#885929 (TA# D43807-004)

will also get a installation guide.

41. SuSE* Linux Enterprise Server unable to boot after basic installation

Problem

During SuSE* Linux Enterprise Server installation, if a USB floppy drive is used to load the mass storage driver, SuSE* Linux Enterprise Server might not boot after basic installation.

The following message may display:

```
resume device /dev/sdb1 not found (ignoring)
waiting for device /dev/sdb2 to
appear.....not found -- exiting to
/bin/sh
$
```

Implication

During installation, the USB floppy device is recognized as sda, and the mass storage is recognized as sdb. After reboot, the mass storage is now recognized as sda, but SuSE* Linux Enterprise Server still tries to load system files from sdb. To resolve this issue, you must modify the grub menu list file and the fstab file.

Status No Fix.

Workaround http://www.intel.com/support/motherboards/server/sb/CS-025446.htm

describes this issue and its workaround.

42. Drives may not be detected or may go offline in the Intel® Server System SR2500ALBRP when operating at SATA 3GB/s data rate

Problem In the Intel® Server System SR2500ALBRP with a passive midplane, hard

drives may not maintain stable operation at 3GB/s data rate. The problem is known to exist when using the on-board ESB2 controller with any 3GB/s

capable drive. The active midplane is not affected.

Implication The drives may not be detected during boot or may go offline during an

operating system installation or stress load.

Status The erratum is fixed with the new revision of the passive midplane FALPASMP

MM# 901687, TA# D43781-003, PBA# E24192-203 that will improve SATA

signal margins.

Workaround Force hard drives to operate at 1.5GB/s data rate. The SATA data rate change

does not have a significant impact on hard drive performance as the data rate of 1.5GB/s is still substantially higher than sustained drive media throughput.

The active midplane is not affected.

On most drives, the SATA data rate can be forced to 1.5GB/s by installing a jumper on the drive. If jumpering the HDD is not an option, contact your HDD supplier for alternate options.

supplier for alternate options

43. New versions of BMC firmware with previous versions of BIOS cause system POST failure

Problem In systems updated with newer versions of only the BMC firmware, there is a

high failure rate that they can no longer complete POST successfully.

Implication Any BIOS/BMC/FRU update should adhere to the "SYSTEM FIRMWARE

REQUIREMENTS" in the release notes, where the minimum required versions are listed. If the release notes recommendations are not followed, unexpected

errors may occur.

Status If the system is going to be updated by system firmware, always follow SFUP

(System Firmware Update Package) to update the BIOS and BMC together. Always update the FRU after the hardware configuration changes (including

changing the power supply, processor, and system fans).

Workaround No.

44. Intel® Server System SR2500ALLX may operate louder than expected

Problem The Intel® Server System SR2500ALLX may operate louder than expected.

Implication The abnormal noise is caused by the two unbalanced 60-mm system fans #5

and #6. Using a FRUSDR, which is older than v41, also contributes to the

faster fan speed and noise.

Status FRUSDR v41 and later set the maximum fan speed to 75% of the original

maximum value. This change lowers the fan noise and does not break the

thermal condition design specification.

Workaround None.

45. Red Hat* Enterprise Linux may report the wrong processor speed

Problem In Red Hat* Enterprise Linux, the operating system may report the wrong

processor speed. For example, if the processor is 3.0 GHz, the operating

system shows it as 3300 MHz.

Implication This symptom is operating system-related. Although it does not reflect the

processor speed correctly, this is only a report; it is harmless to the system and

you can ignore it.

Status Ignore the processor speed in Red Hat* Enterprise Linux.

Workaround None.

46. The SuSE* Linux Enterprise Server 10 driver for SAS HW RAID causes unwanted error logs during installation

Problem The SuSE* Linux Enterprise Server 10 driver for SAS HW RAID causes

unwanted error logs during installation.

Implication The error logs are repeatedly displayed on screen if Alt+F4 is pressed during

installation. They can also display by typing the *dmesg* command after the operating system is installed successfully. These are harmless errors you can

ignore.

Status The driver version equal to or later than 00.00.03.09 removes these error logs

during installation.

Workaround None.

47. IERR or thermal trip event reported in System Event Log (SEL) after system power on

Problem An IERR or thermal trip event may be reported in the System Event Log (SEL)

after the system is powered on. The system status LED on the front panel also

displays as amber, but the system seems to run normally.

Implication This is due to an internal communication error induced by the GTL2007 chip on

the server board. The GTL2007 chip has an interaction issue with the BMC, and startup times with the processor at power on can cause false CPU IERRs.

You can ignore the false error.

Status A hardware change to the GTL2107 chip will be implemented on future board

revisions to fix this issue. See Product Change Notification PCN107725-01 for

additional details.

Workaround A processor retest can make the system status LED go back to a normal state.

48. USB device generates "The following boot-start or system-start driver(s) failed to load: i8042prt" error message in Microsoft Windows* operating systems

Problem

If only an USB keyboard and mouse are used, and no PS/2 devices are connected, the following message may be displayed in the pop-up dialog box:

At least one service or driver failed during system startup. Use Event Viewer to examine the event log for details.

Also, the following error message may be recorded in the Microsoft Windows* event log:

The following boot-start or system-start driver(s) failed to load: i8042prt.

Implication This is a harmless warning message, which may occur when only a USB

keyboard and mouse are used and no PS/2 devices are connected.

Status This is a harmless error message in Microsoft Windows* operating systems

that you can ignore.

Workaround Use a PS/2 keyboard and mouse.

49. Microsoft Windows* and Intel® RAID Web Console II report an error when the ASR2500SATAPE kit is used

Problem

In the Intel® Server System SR2500AL with the ASR2500SATAPE SAS/SATA tape drive mounting kit, a pop-up message "Controller ID 0 PHY is bad on enclosure" appears after you log in to Microsoft Windows*. The same message is seen when viewing the RAID log through the Intel® RAID Web Console II. This is a false error with no impact to performance. The error message does not display when booting off the Intel® Deployment Assistant CD and running the Intel® RAID Web Console from the CD.

Implication Users must acknowledge this pop-up window after logging on.

Status No Fix.

Workaround Powering the tape drive via an external source, rather than the

ASR2500SATAPE kit, prevents this message from appearing.

50. System may log IERRs when running certain Red Hat* Enterprise Linux versions on the Intel® Server Board S5000PAL with video driver ati_drv.o 6.5.6

Problem When running certain Red Hat* Enterprise Linux on the Intel® Server Board

S5000PAL with video driver ati_drv.o 6.5.6, the System Event Log (SEL) may report an IERR event. Additionally, the keyboard and mouse may not respond

until an AC power cycle is applied to reboot the system.

Implication Stressing the video controller on the Intel® Server Board S5000PAL running

RHEL3U8, RHEL4U4, and RHEL4U5 can induce timeout errors caused by the default video driver (ati_drv.o 6.5.6). These errors trigger IERRs, which cause the system to stop responding. You can obtain register dumps if the system is

instrumented for NMI.

Status This erratum is fixed in Red Hat* Enterprise Linux 5 and later releases.

Workaround Users can load the VESA video driver rather than the ati_drv.o 6.5.6 video

driver to prevent IERRs.

51. Microsoft Windows* operating systems installed without a service pack will display blue screen with BIOS 79 and 81

Problem

If a user attempts to install a Microsoft Windows* operating system without an integrated service pack, it will display a blue screen during the installation process if BIOS 79 or BIOS 81 is on the server board. Conversely, if a user upgrades the system BIOS to BIOS 79 or 81 *prior* to installing the appropriate service pack, the system will display the blue screen. Starting in BIOS 79, support for enhanced sleep states was added. This addition to the BIOS requires that the Microsoft Service Pack* be integrated into the operating system installation process to understand the extended sleep state support.

The following is a list of Microsoft* operating systems and required service packs:

- Microsoft Windows 2003*, 32-bit and 64-bit, requires Service Pack 1
- Microsoft Windows 2003 SBS* requires Service Pack 1
- Microsoft Windows XP*, 32-bit and 64-bit, requires Service Pack 2

Implication

Users cannot install Microsoft Windows* or upgrade the system BIOS to BIOS 79 or BIOS 81 without a service pack integrated into the installation process.

Status

This erratum was fixed in BIOS R0084. Users need to upgrade BIOS to R0084 or a later version, then disable Deep C-state Support in the BIOS setup (Advanced BIOS menu -> Processor sub menu) before installing or booting a Microsoft Windows* operating system without the required service pack.

Workaround

Users need to remain on BIOS 76, use a Microsoft Windows* installation process that includes the service pack integrated into the installation, or install Microsoft Windows* and the required service pack prior to updating to BIOS 79 or 81. Additionally, the R2 release versions of Microsoft Windows* do not exhibit this issue. Use of this version of Microsoft Windows*, if possible, is also another valid workaround.

52. Sluggish system performance may be experienced with BMC 60

Problem

An issue with BMC 60 is causing incorrect interpretation of the user selected Open Loop Thermal Throttling (OLTT) option in the BIOS Setup. The Advanced screen in the BIOS Setup contains OLTT selections for Performance Mode and Acoustic mode. BMC 60 recognizes a Performance Mode selection in the BIOS setup as an Acoustic Mode request. An Acoustic Mode selection in the BIOS setup is being disregarded and fail safe defaults for Fan Profiles are enforced. This misinterpretation can manifest the BIOS/BMC interaction, causing a throttling condition and thus slowing down the system performance significantly.

Implication

Systems set to Performance Mode are incorrectly being configured in Acoustics Mode, which can make the system more susceptible to overheating, especially in 1U chassis or can cause performance degradation due to memory throttling rather than fan boosts being used to cool the memory. Systems being configured to Acoustics Mode in the BIOS are actually being set up in a fail safe state.

Status

This erratum is fixed in BMC 62 and later releases.

Workaround None.

53. Downgrading the firmware of the Integrated RAID (ROMB), Intel® Embedded Server RAID Technology II, or SAS may cause system damage

Problem

Downgrading the firmware of the Integrated RAID (ROMB), Intel[®] Embedded Server RAID Technology II, or SAS from the original version to older versions may cause unexpected issues such as break the controller, or make the controller invisible during system POST. The failure could result in permanent damage that cannot be recovered.

Implication

Any downgrade actions of firmware can cause a system breakdown. Intel does not officially support firmware downgrade for any of above situations.

Status

No Fix. Do not downgrade the firmware of the Integrated RAID (ROMB), Intel[®] Embedded Server RAID Technology II, or SAS.

Workaround None.

54. In the Intel® Server Systems SR2500ALLX and SR1550ALSAS, flashing of SAS firmware 1.22 and SAS BIOS 06.16.00 makes hard drive #1 (upper left drive tray) undetected during SAS controller scanning

Problem

In the Intel® Server Systems SR2500ALLX and SR1550ALSAS, flashing of SAS firmware 1.22 and SAS BIOS 06.16.00 makes hard drive #1 undetectable during SAS controller scanning.

Implication In either SAS Only Mode or SAS Software RAID, hard drive #1 may be

undetected.

Status This erratum is fixed in updated SAS firmware 1.22, whose package contains

version number "2007.12.05".

Workaround Choose the update package of SAS firmware 1.20 and SAS BIOS 06.14.00.

Enter the EFI interface, go to the firmware directory, and run almp upd.nsh to

flash it.

55. Microsoft Windows 2003 R2 SP2* may display blue screen during an operating system boot or shutdown with a specific version of Intel® I/OAT driver

Problem Microsoft Windows 2003 R2 SP2* may display blue screen during an operating

system boot or shutdown. The issue occurs only with ver. 1.2.78.6 of the Intel®

I/OAT driver, and only if Intel[®] I/OAT is enabled in the BIOS Setup. This symptom was seen with the I/OAT driver in NIC driver package ver 12.3.

Implication In the recent Intel® I/OAT driver, Microsoft* has changed a structure in their

NetDMA API. It is not backward-compatible with the previous version of the API.

Status Fixed in ESB2 LAN Driver package ver 12.4.

Workaround I/OAT driver version 1.2.66.0, included in NIC driver package ver 12.0, has the

previous structure definition for NetDMA 1.0 usage and does not show this

symptom.

56. Server System Event Log (SEL) time may be one day later than BIOS time after entering year 2008.

Problem Server System Event Log (SEL) time may be one day later than the BIOS time

after entering year 2008.

Implication BIOS version 85 or even an earlier version may produce this erratum.

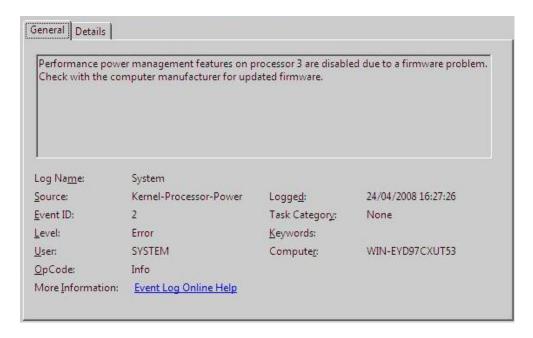
Status Will be fixed in a future BIOS release.

Workaround None.

57. Performance Power Management Error in Microsoft Windows Server 2008*

Problem

If you are use any Intel[®] Xeon[®] Processor of the 5300 or the 5400 series in the Intel[®] S5000PAL Server Board and install Microsoft Windows Server 2008* on the system, you may encounter the following error in the Windows* event log:



The Event Error is related to a change in Microsoft's validation and logging of supported P-States for a processor. The wording of the error that is displayed is misleading. There is no performance impact. Microsoft logs the error because the BIOS has a default PSS object (P-State info) in the ACPI space for these processors. Basically, this default PSS object indicates no P-State is supported. However, Microsoft Windows Vista* and Microsoft Windows Server 2008* have changed their interpretation of this table.

Implication BIOS version 88 or even an earlier version may produce this erratum.

Status This erratum will be fixed in a future BIOS release.

Workaround None.

58. Midplane2 hardware RAID produces unexpected beep sounds during system POST

Problem In the hardware RAID mode, midplane 2 produces unexpected beep sounds

during system POST. These beeps do not match any designed POST error beep codes of any Intel[®] Server Board S5000PAL-based server systems.

These beeps do not impact customer usage.

Implication The impacted Midplane2 PBA is E14273-202 with firmware version 1.20.22-

0495 or an earlier version.

Status This erratum is fixed in BIOS 94.

Workaround None.

59. Platform Confidence Test (PCT) fails with BIOS 89/91 on Intel® Server Board S5000PAL/S5000XAL

Problem

Customer may experience problems when they run PCT on Intel® Server Board S5000PSL, Intel® Server Board S5000PAL, Intel® Server Board S5000VSA, Intel® Server Board S5000VCL, and Intel® Workstation Board S5000XVN. There are two types of test options when a customer runs a PCT test: Quick Test, and Comprehensive Test. The customer may see the following behavior during a PCT test.

Quick Test	***ERROR T.EXE	
	Unknown error:MSDRAM64.EXE	
	Standard Error Code = 01300005	
Comprehensive Test	System hung at Probing ICH	

This issue occurs when these boards are loaded with BIOS 89 or 91/91.6.

Status This erratum is fixed in BIOS 94

Workaround This issue is caused by the incompatibility between the BIOS and PCT; it does

not impact system stablity or performance. Customer can ignore this issue or

customer can roll back to BIOS 85 to run the PCT.

60. USB mouse may hang in BIOS 94 RAID Console

Problem USB mouse may hang when user press Ctrl+G during system booting period to

enter the BIOS RAID Console. This may be observed with BIOS 94.

Implication BIOS 94 may produce this erratum.

Status This erratum will be fixed in a future BIOS release.

Workaround Customer can still use PS/2 mouse. Alternatively, the customer can boot into

BIOS, select the "Advanced" tab, select "USB Configuration", and then enable

"Port 60/64 Emulation" to make the USB mouse work.

61. PCI IBIST Error with BIOS 84

Problem If customers use add-in RAID cards, such as Adaptec 3805 and LSI Megaraid

8708ELP, they may get PCI Express* IBIST errors, and BMC may show

"Critical Interrupt /PCIe Link7 (#0xA Bus Uncorrectable Error. Asserted Event.)"

in System Event Log.

Implication BIOS 84 or later may produce this erratum.

Status This erratum will not be fixed.

Workaround If customers see this erratum, customers can do a CMOS clear as an effective

workaround.

62. System May Hang during Login or Shutdown

Problem Installing the Intel® PRO/1000 PT Quad Port Low Profile Server Adapter

(Model # EXPI9404PTL) may hang the system at the login screen or when shutting down. This has been reported with Microsoft Windows Server 2008*.

Status This erratum will be fixed in a future BIOS release.

Workaround None.

63. Hard Disks Are Difficult to Install in Intel® Server System SR2500AL and Intel® Server Chassis SR2500

Problem Customers may find it difficult to properly and fully install the hard drives into

the hard drive slots. This is because the backplane is about 0.5-1.5 mm

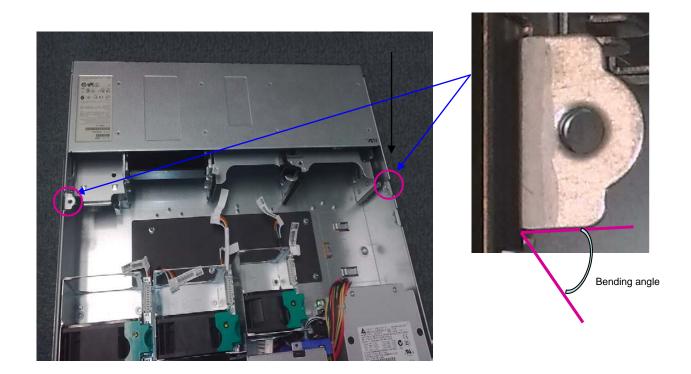
vertically higher than the specification.

Status This erratum has been fixed.

Workaround Check to ensure the bottom of the backplane touches the chassis base. If there

is an obvious gap, check the two bending features (shown below) and make sure the bending angle is no more than 90 degrees. If necessary, use flat-nose pliers to bend these two features down to lower the backplane. Contact your

local Intel Customer Service for more information.



64. System May not Boot After Multiple DC power Cycles with BIOS Revision R0098

Problem If console redirection and Legacy OS redirection are both enabled in BIOS

setup, the system may hang early in POST after multiple DC power cycles.

Implication Users may occasionally experience system hangs during POST after multiple

power cycles if console redirection and legacy OS redirection have been

configured as enabled in BIOS setup.

Status This issue may be fixed in a future BIOS revision.

Workaround A soft system reboot (<CTL> <ALT>) will result in a subsequent

successful completion of POST.

65. System will not skip CD/DVD drive with BIOS Revision R0098 when RMM2 installed

Problem If RMM2 is installed and CD/DVD drive is the first BIOS boot option, the system

will not skip CD/DVD drive as expected when there is no bootable media in the

drive.

Implication Users would experience system boot failure when RMM2 is installed and no

bootable media in CD/DVD drive.

Status This issue will be fixed in a future BIOS revision.

Workaround None.

66. Please use AXXMINIDIMM512 as the replacement solution for AXXMINIDIMM which is EOLed

Problem AXXMINIDIMM (MM 881258) was EOLed. Please use AXXMINIDIMM512

(MM#881258) as replacement.

Implication AXXMINIDIMM512 (MM#881258) is on shelf.

Status This problem was fixed.

Workaround None.

67. Minus "year" number to go past "2000" at BIOS "system date" set up interface will cause the server system to hang

Problem Minus "year" number to go past "2000" at BIOS "system date" set up interface

will cause the server system to hang. No keyboard, or mouse input is effective. Cold reboot by pushing the power button can bring the server back to work.

Implication All server system SR2500AL, SR1500AL, SR1550AL families and server base

board S5000PAL, BB5000XAL families have this problem.

Status Not fixed.

Workaround None.

68. Please do not downgrade BIOS from factory shipped BIOS 101 to any previous version

Problem To support new on-board video OPROM chip, factory ships BIOS 101 for all

post change base boards and server systems. All previous BIOS cannot work with post change boards and server systems. BIOS 101 can support all post

change and pre change boards and server systems.

Implication Products Affected/Intel Ordering Codes:

Pre Change Product Code	Pre Change MM#	Pre Change TA	Pre Change PBA	Post Change TA	Post Change PBA
BB5000PALR	900375	E51575-103	E50232-102	E51575-104	E50232-103
BB5000XALR	900396	E51577-103	E50387-102	E51577-104	E50387-103
S5000PALR	902749	E11675-010	E50232-102	E11675-011	E50232-103

Pre Change Product Code	Pre Change MM#	Pre Change TA	Post Change TA
SR1500ALR	900350	D99976-020	D99976-021
SR1500ALSASR	900351	E10101-016	E10101-017

Pre Change Product Code	Pre Change MM#	Pre Change TA	Post Change TA
SR1500ALSASRNA	900352	E10101-016	E10101-017
SR1500ALRNA	900353	D99976-020	D99976-021
SR2500ALBRPR	900358	E10104-016	E10104-017
SR1550ALR	900369	E10102-017	E10102-018
SR1550ALSASR	900370	E10103-017	E10103-018
SR2500ALLXRNA	900371	E10105-016	E10105-017
SR2500ALBRPRNA	900372	E10104-016	E10104-017
SR1550ALSASRNA	900381	E10103-017	E10103-018
SR1550ALRNA	900397	E10102-017	E10102-018
SR2500ALLXR	900362	E10105-016	E10105-017

Status Not fixed.

Workaround None.

69. The Serial Port Console Redirection displays the Adaptec® 5805 RAID Configuration Utility incorrectly

Problem With Console redirection enabled in S5000PAL/S5000XAL BIOS, the

connected remote serial console client gets incorrect console display output

when configure the Adaptec® 5805 RAID adapter.

Implication All S5000PAL base boards with BIOS 101 or BIOS 98 are impacted

Status This problem is under investigation

Workaround Configure this RAID adapter through the server . Do not use remote serial

console client to configure this RAID adapter.

Documentation Changes

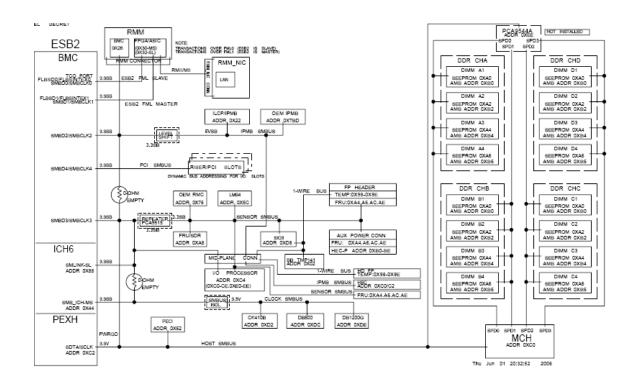
1. The SMBUS block diagram (Figure #16) provided in Rev. 1.1 of the Intel® Server Board S5000PAL/S5000XAL TPS requires changes to accurately reflect production hardware design

Problem:

The current diagram does not reflect the following board design changes made to the final production-level server board.

- Add PECI controller
- Remove separate HSC connector
- Correct Midplane -> FP SMBus connections and 1-wire temp sensor
- Correct SMBus and 1-wire temp sensor connections to FP connector
- Correct FBDIMM labeling

The corrected diagram is shown:



Implication: Inaccurate understanding of actual server board design with respect to the

specified diagram.

Workaround: None.

Status: Corrections incorporated into version 1.2 of the Intel® Server Board S5000PAL

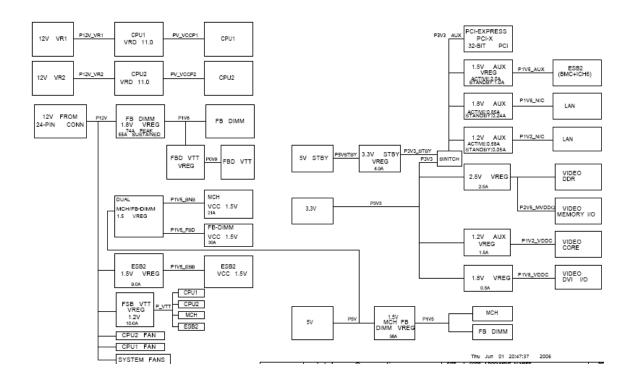
Technical Product Specification.

2. The power block diagram (Figure #25) as provided in Rev. 1.1 of the Intel® Server Board S5000PAL/S5000XAL TPS does not reflect the final, production-level baseboard design

Problem: Current diagram does not reflect changes incorporated into the final production-level server board:

- MCH/FBDIMM 1.5 Vreg moved from 12 V rail to 5 V rail.
- Video Memory Vreg corrected to only one 2.5 V reg. instead of two.
- "ATI" label for Video components changed to generic "Video".

The corrected diagram is shown:



Implication: Inaccurate understanding of actual server board design with respect to

specified diagram.

Workaround: None.

Status: Corrections incorporated into version 1.2 of the Intel® Server Board S5000PAL

Technical Product Specification.

3. SAS/SAS RAID midplane board (Figure #22) as provided in Rev.1.0 of the Intel[®] Server System SR2500AL TPS should swap the descriptions of items A and K

Problem: The current diagram swaps the descriptions of items A and K:

- Item A should be the battery connector; it is incorrectly described as the RAID activation key connector.
- Item K should be the RAID activation key connector; it is incorrectly described as the battery connector.

The corrected diagram is shown:

System Board Interconnects

Intel® Server System SR2500AL

The chassis also supports an active SAS / SAS RAID mid-plane. This system board incorporates an LSI* LSISAS1068 SAS controller onto the board. See Chapter 5 for details describing SAS / SAS RAID support. The following diagram shows the location for each connector found on this board.

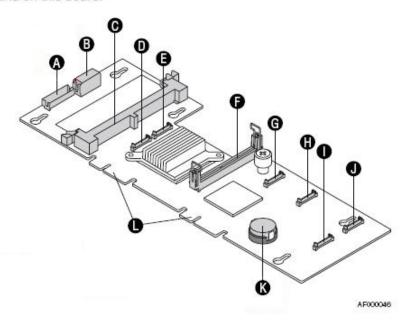


Figure 22. SAS/SAS RAID Mid-plane Board

Α	Battery	G	Fan 4 Connector
В	Power Connector	Н	Fan 3 Connector
С	Mini-DIMM Connector		Fan 1 Connector
D	Fan 6 Connector	J	Fan 2 Connector
Е	Fan 5 Connector	K	RAID Activation Key
F	Bridge Board Connector	L	Backplane Connector

Implication: This is a typo.

Workaround: None.

Status: Corrections will be incorporated into the next version of the *Intel*® Server

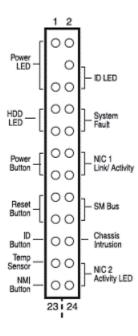
System SR2500AL Technical Product Specification.

4. Front panel pin-out in the Intel® Server Board S5000PAL Quick Reference Label is incorrect

Problem: The current diagram incorrectly lists a cooling status pin, does not have the

temperature sensor listed, and shows incorrect locations for the ID LED. The

corrected diagram is shown:



Implication: This is a typo.

Workaround: None.

Status: Corrections will be incorporated into the next version of the label.