



# Monthly Specification Update

**Intel® Server Board S2400SC Family, Intel®  
Server System P4000SC Family**



June, 2012

Enterprise Platforms and Services Marketing

## Revision History

Date	Modifications
May, 2012	Initial release.
June, 2012	Added erratum 18; Updated erratum 6, 10

## Disclaimers

This Monthly Specification Update of the Server System may contain design defects or errors known as errata that may cause the product to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

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# Preface

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This document is an update to the specifications contained in the *Intel® Server Board S2400SC Family and Intel® Server System P4000SC Family Technical Product Specification*. It is intended for hardware system manufacturers and software developers of applications, operating systems, or tools. It will contain specification changes, specification clarifications, errata, and document changes.

## 1. Nomenclature

**Specification Changes** are modifications to the current published specifications for Intel® server boards. These changes will be incorporated in the next release of the specifications.

**Specification Clarifications** describe a specification in greater detail or further highlight a specification's impact to a complex design situation. These clarifications will be incorporated in the next release of the specifications.

**Documentation Changes** include typos, errors, or omissions from the current published specifications. These changes will be incorporated in the next release of the specifications.

**Errata** are design defects or errors. Errata may cause the server board behavior to deviate from published specifications. Hardware and software designed to be used with any given processor stepping must assume that all errata documented for that processor stepping are present on all devices.

## 2. Product Scope

The following specific boards, BIOS and components are covered by this update:

Product Code	Baseboard PBA Revision	BIOS Revision	BMC Revision	FRU/SDR Revision	ME Revision
S2400SC2	G18552-402	01.02.2005	1.022608	24	02.01.05.091

## Summary Tables of Changes

The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

- Doc:** Intel intends to update the appropriate documentation in a future revision.
- Fix:** Intel intends to fix this erratum in the future.
- Fixed:** This erratum has been previously fixed.
- No Fix:** There are no plans to fix this erratum.

**Shaded:** This erratum is either new or has been modified from the previous specification update.

**Table 1. Errata Summary**

No.	Plans	Description of Errata
1.	Fix	Linux Operating Systems are not supported on RSTe mode
2.	Fix	UEFI Windows Server 2008* R2 SP1 installation on SCU ports may fail under RSTe RAID mode
3.	Fix	UEFI Operating System installation is not supported on ESRT2 mode
4.	Fix	HDD status LEDs do not function under specific configuration
5.	Fix	RSTe GUI installation may fail if there are no devices attached to any onboard AHCI ports
6.	Fixed	BMC continuously sends RAID volume rebuild event in RSTe mode of the SCU controller
7.	Fix	System may halt under specific BIOS configurations
8.	Fix	Microsoft Windows 2003* x86 installation failure under Pass-through mode of SCU controller
9.	Fix	System may halt under unsupported configuration in ESRT2 mode
10.	Fixed	Extra events may be seen in the System Event Log (SEL) during system global reset
11.	Fixed	System may continuously report a faulty or assert/deassert log when having blank HDD carriers or un-configured HDDs
12.	Fix	Integrated BMC Web Console – Power Statistics page – Minimum wattage reads as zero
13.	Fix	Integrated BMC Web Console – Power Control page – Perform Action button not functional.
14.	Fix	IPMI Get Chassis Status command returns incorrect Chassis Identify State
15.	Fix	The BIOS and ME Firmware can't be updated successfully via Intel® One Boot Flash Update Utility(OFU) under SuSE Linux Enterprise Server 11* (64-bit) with SP2
16.	Fix	BMC continuously sends HDD assert/de-assert event during HDD RAID rebuild under ESRT2 mode of the SCU controller
17.	Fix	High CPU utilization may occur when installing or running Microsoft* Windows* Server 2008 R2 or Microsoft* Windows* 7 with default NIC driver
18.	Fix	On-board VGA cannot be set to the highest resolution (1920x1080 and higher)

**Table 2. Documentation Changes**

No.	Plans	Document Name	Description of Documentation Change
1.			
2.			

The following sections provide in-depth descriptions of each erratum/documentation change indicated in the tables above. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the tables above.

## Errata

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### 1. Linux\* Operating Systems are not supported on RSTe mode

Problem	Intel® RSTe mode is not supported on Red Hat* Linux and SUSE* Linux.
Implication	User may not able to install Red Hat* Linux and SUSE* Linux on Intel® C600 Series Chipset based Server Boards under Intel® RSTe mode
Status	This issue may be fixed in future driver or BIOS releases.
Workaround	None.

### 2. UEFI Windows Server 2008\* R2 SP1 installation on SCU ports may fail under RSTe RAID mode

Problem	System may encounter blue screen when installing Windows Sever 2008* R2 SP1 under UEFI with below configurations:  1. Intel® C600 RAID Upgrade Key is installed and SAS HDDs are used on SCU ports.  2. BIOS options “EFI Optimized Boot” and “Use Legacy Video for EFI OS” are enabled.  3. Under RSTe RAID mode.
Implication	User may not able to install UEFI Windows Server 2008* R2 SP1 on Intel® C600 Series Chipset based Server Boards with mentioned configuration.
Status	This issue may be fixed in a future BIOS release.
Workaround	None.

### 3. UEFI Operating System installation is not supported on ESRT2 mode

Problem	UEFI OS installation of Windows*, Red Hat* Linux or SUSE* Linux may fail on AHCI or SCU controller when “EFI Optimized Boot” and “Use Legacy Video for EFI OS” are both enabled.
Implication	User may not be able to install UEFI OS under ESRT2 mode on Intel® C600 Series Chipset based Server Boards
Status	This issue may be fixed in a future BIOS revision.
Workaround	None.



#### 4. HDD status LEDs do not function under specific configuration

Problem	If drives are connected through expander to SCU ports and configured under RSTe mode, the HDD status LEDs may not function properly.
Implication	HDD status LED may not show the HDD locate, HDD fault or RAID rebuild message.
Status	This issue may be fixed in a future RAID driver.
Workaround	None.

#### 5. RSTe GUI installation may fail if there are no devices attached to any onboard AHCI ports

Problem	When Microsoft Windows 2008* R2 is installed on SCU ports, the installation of RSTe drivers and the Graphic User Interface (GUI) in Windows 2008* R2 will fail, if the AHCI controller is enabled while no device is attached to the AHCI SATA ports.
Implication	User may not be able to install RSTe GUI under mentioned configuration when the AHCI controller is enabled and no devices are attached to the AHCI SATA ports.
Status	This issue may be fixed in a future RAID driver.
Workaround	The workaround is to either plug a SATA device into one of the AHCI SATA ports, or disable the onboard AHCI controller in BIOS.

#### 6. BMC continuously sends RAID volume rebuild event in RSTe mode of the SCU controller

Problem	When RSTe RAID is in degraded mode and a drive is inserted to start the RAID rebuild, System Event Log (SEL) records drive plug and rebuild events and then continuously sends a rebuild event message.
Implication	User may see the SEL flooded with RAID volume rebuild event entries.
Status	This issue was fixed in latest RSTe driver ver 3.0.0.3020 upd 2012.02.03.
Workaround	None.

#### 7. System may halt under specific BIOS configurations

Problem	Once BIOS options “EFI Optimized Boot” and “Memory Mapped I/O Above 4GB” are both enabled, and RSTe mode is selected, system may halt during the system POST.
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Implication	User may see system hang with mentioned configuration.
Status	This issue may be fixed in a future RSTe UEFI driver release.
Workaround	None.

## 8. Microsoft Windows 2003\* x86 installation failure under Pass-through mode of SCU controller

Problem	Microsoft Windows Server 2003* x86 installations on SCU RSTe pass-through mode fail.
Implication	User may not able to install Microsoft Windows Server 2003* x86 on mentined BIOS configuration.
Status	This issue may be fixed in a future RSTe driver release.
Workaround	None.

## 9. System may halt under unsupported configuration in ESRT2 mode

Problem	If no Intel® C600 RAID upgrade key (any of RKSAS4, RKSAS4R5, RKSAS8, RKSAS8R5) is installed to enable SAS support capablity under ESRT2 mode while SAS drivers are used, the system may halt at the boot stage.
Implication	User may see a system halt with no RAID keys installed with SAS drivers used and ESRT2 enabled.
Status	This issue may be fixed in a future BIOS release.
Workaround	None.

## 10. Extra events may be seen in the System Event Log (SEL) during system global reset

Problem	<p>The BMC may sporadically log extra reset event during a system DC reset (global reset). These events may appear as there is an extra reset during BIOS POST.</p> <p>The following SEL entries indicate two resets in a POST process:</p> <p><i>Informational event: Pwr Unit Status reports the power unit is powered off or being powered down.</i></p> <p><i>Informational event: Pwr Unit Status reports the power unit is powered off or being powered down.</i></p>
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Implication The SEL log may indicate that system has an occasional reset in a normal POST during DC cycle test (global reset).

Status This issue was fixed in BMC 1.04.

Workaround None.

## 11. System may continuously report a faulty or assert/deassert log when having blank HDD carriers or un-configured HDDs

Problem With ESRT2 SATA RAID 5 config with 3 HDDs, put the 4th HDD in drive carrier and set it to either unconfigured or global hot spare. System event log may be flooded with HDD faulty entries.

With ESRT2 SAS RAID 1 with 2 HDDs, put 3rd HDD and set to unconfigured or global hot spare. System event log may be flooded flood with HDD faulty entries.

Implication User may see the SEL flooded with HDD faulty entries when either of the two scenarios above are used.

Status This issue was fixed in BMC 1.04.

Workaround None.

## 12. Integrated BMC Web Console - Power Statistics page - Minimum wattage reads as zero.

Problem On some systems the Integrated BMC Web Console Power Statistic page may display the Minimum wattage as zero (0W) after the system has been powered. This reading will stay at zero until the next power cycle of the system.

Implication This is an incorrect reading only and does not affect operation.

Status This issue may be fixed in a future BMC release

Workaround None.

## 13. Integrated BMC Web Console - Power Control page - Perform Action button not functional.

Problem After performing a Graceful shutdown from the Integrated BMC Web Console Power Control page the Perform Action button gets grayed out and cannot be pressed to request another action.

Implication	You cannot perform a power on of the system.
Status	This issue may be fixed in a future BMC release
Workaround	Select another page in the Integrated BMC Web Console and then return to the Power Control Page. The Perform Action button will then be available.

#### 14. IPMI Get Chassis Status command returns incorrect Chassis Identify State.

Problem	When a Get Chassis Status command is issued, after the Chassis Identify LED has been forced on, the status of off (00b) is returned for Chassis Identify State (response data byte 4 – bits [5:4]).
Implication	Unable to correctly read when the Chassis Identify LED is on.
Status	This issue may be fixed in a future BMC release
Workaround	None.

#### 15. The BIOS and ME Firmware can't be updated successfully via Intel® One Boot Flash Update Utility(OFU) under SuSE Linux Enterprise Server 11\* (64-bit) with SP2

Problem	OFU will fail to update BIOS & ME under SuSE Linux Enterprise Server 11* (64-bit) with SP2 Operating System.
Implication	If the system is running SuSE Linux Enterprise Server 11* (64-bit) with SP2 Operating System, using OFU to update System Firmware Update Package(SFUP) will fail.
Status	This issue may be fixed in a future OFU version.
Workaround	Update System Firmware Update Package(SFUP) from EFI environment using iFlash32, FWPIAUpdate and FRUSDR Utility

#### 16. BMC continuously sends HDD assert/de-assert event during HDD RAID rebuild under ESRT2 mode of the SCU controller

Problem	HDD fault will keep asserting and de-asserting frequent during RAID rebuild under ESRT2
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Implication	During HDD ESRT2 RAID rebuild, there's flood HDD fault assert/deassert(SAS RAID) or Rebuild/remap (SATA RAID) logs into SEL.
Status	This issue may be fixed in a future BIOS release
Workaround	None.

### 17. High CPU utilization may occur when installing or running Microsoft\* Windows\* Server 2008 R2 or Microsoft\* Windows\* 7 with default NIC driver

Problem	There has been high CPU load observed when installing or running Microsoft Windows Server 2008 R2 or Microsoft Windows 7 with default NIC (Network Interface Card) driver.
Implication	When the ports are not electrically "linked" and the embedded driver is loaded the DPC rate steadily increases until the system slows to the point where it is essentially unusable.
Status	This issue may be fixed in a future driver release.
Workaround	None.

### 18. On-board VGA cannot be set to the highest resolution (1920x1080 and higher)

Problem	The Graphics ID register in the on-board video controller is getting set incorrectly.
Implication	The video cannot be set to the highest resolutions listed here: <ul style="list-style-type: none"><li>• [1920x1080,High 256 Color, 60 Hertz]</li><li>• [1920x1200,High 256 Color, 60 Hertz]</li><li>• [1920x1080,High Color(16bit), 60 Hertz]</li><li>• [1920x1200,High Color(16bit), 60 Hertz]</li></ul>
Status	This issue may be fixed in a future BMC release.
Workaround	None.

## Documentation Changes

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N/A