

### **Monthly Specification Update**

Intel® Server Board Family S5000VCL Intel® Server System Family SR1530CL

Intel Order Number D95627-002

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**Enterprise Platforms and Services Marketing** 

### Revision History

Date	Modifications	
March 2007	Initial release.	
April 2007	Errata #5 added – HDD power cable routing. Document change #1 added – System Qu Reference Label correction.	
May 2007 Errata #6 added – RAID backup battery thermal issues. Document change #1 added – Quick Start User's Guide correction. Document change #2 added – System User's Guide correction.		
June 2007	No Changes	
July 2007	No Changes	
August 2007	No Changes	
September 2007	Errata #7 added – When installing a Microsoft Windows* operating system without a service pack, the system will blue screen with BIOS 79 and 81.	
October 2007	Added new product codes in Preface section.	
December 2007	7 No Changes	
January 2008 No Changes		
February 2008	No Changes	
March 2008	No Changes	
April 2008	No Changes	
May 2008	No Changes	
October 2008	Added erratum 8.	
December 2008	Updated erratum 7 and 8, and added erratum 9.	
January 2009	Added erratum 10.	
February 2009	Updated Erratum 9	
May 2009	No Changes.	
June 2009	No Changes	
July 2009	Added erratum 11	
August 2009	Added erratum 12	
September 2009	Added erratum 13	
November 2009	No Changes	

#### **Disclaimers**

The Monthly Specification Update Server System may contain design defects or errors known as errata that may cause the product to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

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#### **Preface**

This document communicates product Errata and Documentation Changes and Corrections for the following Intel® Server Products:

- Intel<sup>®</sup> Server Board S5000VCL
- Intel® Server Board S5000VCLSAS
- Intel<sup>®</sup> Server Board BBS5000VCLR
- Intel<sup>®</sup> Server Board BBS5000VCLSASR
- Intel® Server System SR1530CL
- Intel<sup>®</sup> Server System SR1530CLR
- Intel<sup>®</sup> Server System SR1530HCL
- Intel<sup>®</sup> Server System SR1530HCLR
- Intel® Server System SR1530HCLS
- Intel<sup>®</sup> Server System SR1530HCLSR

For specification updates concerning the Intel® Xeon® Processor 5000 Sequence, refer to the *Dual-Core Intel® Xeon® Processor 5000 Sequence Specification Update* (Order Number 313065). Items contained in the *Dual-Core Intel® Xeon® Processor 5000 Sequence Specification Update* that either do not apply to the Monthly Specification Update or were worked around are noted in this document. Otherwise, you can assume any processor errata for a given stepping are applicable to the Printed Board Assembly (PBA) revisions(s) associated with that stepping.

The following defines items communicated in this document:

- **Specification Changes** are modifications to the current published specifications for a given product. These include typos, errors, or omissions. Specified changes are incorporated in the next release of the document.
- **Specification Clarifications** describe a supported feature or function in greater detail or further highlight their impact to a complex design requirement. The next release of this document will incorporate these clarifications.
- Errata are design defects or deviations from current published specifications for a given
  product. Published errata may or may not be corrected. Hardware and software
  designed to be used with any given processor stepping must assume that all errata
  documented for that processor stepping are present on all devices.

### **Summary Tables of Changes**

The following tables provide an overview of known errata and known document changes that apply to the specified Intel<sup>®</sup> Server Products. The tables use the following notations:

**Doc:** Intel intends to update the appropriate documentation in a future revision.

**Fix:** Intel intends to fix this erratum in the future.

**Fixed:** This erratum has been previously fixed.

**NoFix:** There are no plans to fix this erratum.

**Shaded:** This erratum is either new or has been modified from the previous specification

update.

**Table 1. Errata Summary** 

No.	Plans	Description of Errata	
No Fix Password on boot not supported.		Password on boot not supported.	
2.	No Fix	SuSE* Linux Enterprise Server may not install successfully with Intel® Embedded Server RAID Technology enabled.	
3. No Fix Red Hat* Enterprise Linux 4 and BIOS setup display a different L2 caprocessor 5300 Series.		Red Hat* Enterprise Linux 4 and BIOS setup display a different L2 cache size for the Intel <sup>®</sup> Xeon <sup>®</sup> processor 5300 Series.	
4.	No Fix	Intel recommends enterprise class hard drives for use with Intel® Server Systems.	
5.	Fix	It is important to route the hard drive power cable though the cable clamp on the HDD carrier in the Intel® Server System SR1530CL.	
		Using a RAID backup battery is not supported in the Intel® Server Systems SR1530CL, SR1530HCL, and SR1530HCLS due to thermal concerns.	
7.	Fixed	When installing a Microsoft Windows* operating system without a service pack, the system will blue screen with BIOS 79 and 81.	
8. Fixed Platform Confid		Platform Confidence Test (PCT) may fail with BIOS 89 and later version loaded.	
9. Fixed BIOS 94 does not support mixed stepping E-0 and C-0 pro-		BIOS 94 does not support mixed stepping E-0 and C-0 processors.	
10.	No Fix	Users cannot boot S5000VCL using a "bootable" MSDOS based CD/DVD when RAID (or AHCI) is enabled via BIOS setup.	
11. Fix System may not boot after multiple DC power cycles with BIOS revision R0098		System may not boot after multiple DC power cycles with BIOS revision R0098	
12.	Fix	Windows* Server 2003 may hang when log in to Intel® Raid Web Console2 version 3.04-05 with ESRTII Raid enabled	
13. Fix System would only boot to CD/DVD drive with BIOS revision R0098 when RMM2 installe		System would only boot to CD/DVD drive with BIOS revision R0098 when RMM2 installed	

**Table 2. Documentation Changes** 

No.	Plans	Document Name	Description of Documentation Cxange
1.	Fix	System Quick Reference Label (QRL)	The system Quick Reference Label (QRL) shows an incorrect default setting for the BIOS Bank Select jumper; the correct default setting is pins 2-3.
2.	Fix	Intel® Server System SR1530CL Quick Start User's Guide	The Quick Start User's Guide shows incorrect routing for the hard drive power cable. The correct cable routing is through the cable clamp located on top of the HDD carrier.
3.	Fix	Intel® Server System SR1530CL System User's Guide	The User's Guide shows incorrect routing for the hard drive power cable. The correct cable routing is through the cable clamp located on top of the HDD carrier.

The following sections provide in-depth descriptions of each erratum / documentation change indicated in Tables 1 and 2. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the previous tables.

#### **Errata**

#### 1. Password on boot not supported.

Problem If an "admin" or "user" password is set in the BIOS setup, the user must enter

the password before they can access the BIOS setup. There is no option to configure and require a password during POST before the server boots.

Implication Users cannot create and require a password on boot.

Status Intel does not intend to fix this erratum.

Workaround None.

## 2. SuSE\* Linux Enterprise Server may not install successfully with Intel® Embedded Server RAID Technology enabled.

Problem If SuSE\* Linux Enterprise Server is being installed with Intel® Embedded

Server RAID Technology enabled, the RAID array may not be detected after

the driver is loaded, which results in an installation failure.

Implication The AHCI.o module inside the operating system is loaded prior to the third

party driver, and therefore may take control of the RAID controller. This results

in an installation failure.

Status Users cannot load a third-party RAID driver and the AHCI driver simultaneously

in SuSE\* Linux Enterprise Server; doing so may cause installation failures.

Workaround The "brokenmodule-ahci" command can prevent AHCI from loading during

installation. At the very first install screen, press F6 to load a driver. In the text

tab, type brokenmodules=ahci; this allows the installation to complete

successfully.

## 3. Red Hat\* Enterprise Linux 4 and BIOS setup display a different L2 cache size for the Intel® Xeon® processor 5300 Series.

Problem In Red Hat\* Enterprise Linux 4, the Intel® Xeon® processor 5300 Series L2

cache size displays as 4 MB; while in the BIOS setup, the cache size displays

as 8 MB.

Implication In BIOS setup, the system reports the total L2 cache size as 8 MB due to the 4

MB + 4 MB structure of the processor. The Intel<sup>®</sup> Xeon<sup>®</sup> processor 5300 Series is similar to a package of two sets, each with a 4 MB L2 cache size. In each set, the two cores share the 4 MB cache. Red Hat\* Enterprise Linux 4 views the processor per logical CPU thread. Each logical thread (each set) has access to

only 4 MB cache and Red Hat\* Enterprise Linux 4 reports it as such.

Status The different L2 cache size display is due to the different cache size reporting

mechanisms of Red Hat\* Enterprise Linux 4 and the BIOS setup, and is not an

incorrect display by the operating system.

Workaround None.

# 4. Intel recommends enterprise class hard drives for use with Intel® Server Systems.

Problem Some desktop class hard disk drives have shown performance loss, and, in

some cases, taken the drive off-line when running in an enterprise environment.

Implication Desktop drives often lack workload management to lower thermal stresses and

have a lower tolerance for the normal rotational vibration found in a server environment. They are not designed to run 24 hours a day, seven days a week,

and may fail prematurely when installed in a server. To attain the best

performance and avoid drive failures, Intel recommends using enterprise class

hard drives for server applications.

Status No fix.

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Workaround None.

5. It is important to route the hard drive power cable though the cable clamp on the HDD carrier in the Intel® Server System SR1530CL.

Problem It is difficult to route some hard drive cables through the cable clamp on the

HDD carrier, and therefore may be left out of the clamp and routed between the

system blower and the HDD carrier.

Implication If the hard drive power cable is routed between the system blower and the

HDD carrier, the vibration from the system blower will transmit through the hard

drive power cable to the hard disk drive; this can affect drive performance.

Status Fixed.

Workaround If the hard drive power cable is difficult to route through the cable clamp on the

HDD carrier, remove the cable from the bulk clamp found on the bottom of the

chassis before routing the power cable through the HDD cable clamp.

6. Using a RAID backup battery is not supported in the Intel® Server

Systems SR1530CL, SR1530HCL, and SR1530HCLS due to thermal concerns.

Problem When using a RAID backup battery in the Intel® Server Systems SR1530CL,

SR1530HCL, and SR1530HCLS, the battery generates excessive system heat.

Implication Using a RAID backup battery causes excessive system heat that the system

blowers cannot adequately cool, and thermal issues may result.

Status Will not fix.

Workaround Using a RAID backup battery is not supported in these systems.

## 7. When installing a Microsoft Windows\* operating system without a service pack, the system will blue screen with BIOS 79 and 81.

#### Problem

If a user attempts to install a Microsoft Windows\* operating system without an integrated service pack, the system will blue screen during the installation process if BIOS 79 or BIOS 81 is on the Intel® Server Board. Conversely, if a user upgrades the system BIOS to BIOS 79 or 81 *prior* to installing the appropriate service pack, the system will blue screen. Starting in BIOS 79, support for enhanced sleep states was added. This addition to the BIOS requires the integration of the Microsoft\* Service Pack into the operating system installation process to understand the extended sleep state support.

The following is a list of Microsoft\* operating systems and required service packs:

- Microsoft Windows 2003\*, 32-bit and 64-bit, requires Service Pack
- Microsoft Windows 2003\* SBS requires Service Pack 1
- Microsoft Windows XP\*, 32-bit and 64-bit, requires Service Pack 2

#### Implication

Users cannot install a Microsoft Windows\* operating system or upgrade the system BIOS to BIOS 79 or BIOS 81 without a service pack integrated into the installation process.

#### Status

This erratum was fixed in BIOS R0084. Users must upgrade BIOS to R0084 or a later version then disable Deep C-state Support in the BIOS setup (Advanced BIOS menu -> Processor submenu) before installing or booting a Microsoft Windows\* operating system without the required service pack.

#### Workaround

Users must remain on BIOS 76, use a Microsoft Windows\* operating system installation process that includes the service pack integrated into the installation, or install the Microsoft Windows\* operating system and the service pack prior to updating to BIOS 79 or 81.

Note: The R2 release versions of Microsoft Windows\* operating systems do not exhibit this issue. Using this version of a Microsoft Windows\* operating system is also a valid workaround.

### 8. Platform Confidence Test (PCT) may fail with BIOS 89 and later version loaded

Problem

Customer may experience the following problems when they run PCT on Intel<sup>®</sup> Server Board S5000VCL with BIOS89 and later version loaded. There are two types of test options when a customer runs a PCT test: Quick Test and Comprehensive Test. A customer may see the following during a PCT test:

Quick Test	***ERROR T.EXE
	Unknown error:MSDRAM64.EXE
	Standard Error Code = 01300005
Comprehensive Test	System hangs at Probing ICH

Status This erratum was fixed with BIOS R0094

Workaround

This issue is caused by imcompatibility between the BIOS and PCT; it does not impact system stablity or performance. Customer can ignore this issue or roll back to BIOS 85 to run the PCT.

#### 9. BIOS 94 does not support mixed stepping E-0 and C-0 processors

Problem BIOS code specifically designed to allow support for mixed stepping

processors was not included in BIOS R0094.

Implication The use of mixed stepping E-0 and C-0 processors and BIOS R0094 may

cause erratic system behavior such as operating systems failing to load or

install.

Status This erratum was fixed in BIOS R0096 and later version.

Workaround None

# 10. S5000VCL cannot boot from SATA CD/DVD ROM using a "bootable" Microsoft\* DOS CD/DVD when RAID (or AHCI) is Enabled via the BIOS setup

Problem Users cannot boot S5000VCL from SATA CD/DVD ROM using a "bootable"

MSDOS based CD/DVD when RAID (or AHCI) is enabled via the BIOS Setup.

Implication Users needing to boot to any MS-DOS based diagnostic, pre-install, or

application CDs (for example, Bart's PE), are limited to using only the "IDE" mode setting in the BIOS. Please note: Operating system installation CDs are

not affected by this issue since they typically use "iso-linux".

Status This is a known limitation. Whenever the RAID (or AHCI) setting is selected, the

Advanced Host Controller Interface Option ROM is loaded. Unfortunately, AHCI is not supported by the Microsoft\* Disk Operating System (MS-DOS).

Workaround None.

### 11. System May not Boot After Multiple DC power Cycles with BIOS Revision R0098

Problem If console redirection and Legacy OS redirection are both enabled in BIOS

setup, the system may hang early during POST after multiple DC power cycles.

Implication Users may occasionally experience system hangs during POST, after multiple

power cycles, if console redirection and legacy OS redirection have been

configured as enabled in BIOS setup.

Status This issue may be fixed in a future BIOS revision.

Workaround A soft system reboot (<CTL> <ALT> <DEL>) will result in a subsequent

successful completion of POST.

# 12. Windows\* Server 2003 may hang when logging in to Intel® Raid Web Console2 version 3.04-05 with ESRTII Raid enabled

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Problem When using windows\* server 2003 with onboard ESRTII raid enabled, user

may experience system to hang when trying to log in to Intel<sup>®</sup> Raid Web

Console2, BSOD (Blue Screen of Death) and either of the following messages

are displayed:

- BAD\_POOL\_HEADER Error code: STOP 0x00000019

- IRQL\_NOT\_LESS\_OR\_EQUAL Error code: STOP 0x000000D1

Implication This issue is caused by a minor bug in Intel<sup>®</sup> Raid Web Console2 software

code.

Status This erratum may be fixed in a future Intel<sup>®</sup> Raid Web Console2 revision.

Workaround Downgrade the Intel<sup>®</sup> Raid Web Console2 version to v2.92-01.

### 13. System would only boot to CD/DVD drive with BIOS Revision R0098 when RMM2 installed

Problem If RMM2 is installed and CD/DVD drive is the first BIOS boot option, the system

will not skip CD/DVD drive as expected when there is no bootable media in the

drive.

Implication Users would experience system (with RMM2 installed) boot failure when there

is no bootable media in CD/DVD drive.

Status This issue will be fixed in a future BIOS revision.

Workaround No.

### **Documentation Changes**

1. The system Quick Reference Label (QRL) shows an incorrect default setting for the BIOS Bank Select jumper.

Problem The illustration for the BIOS Bank Select jumper in the QRL shows the default

jumper setting as 1-2; however, the factory default jumper setting is 2-3.

Status Will be fixed in future QRL update.

Workaround

Refer to the Technical Product Specification document for the correct settings. The BIOS Bank Select jumper block (located at J3A2) is used to select which BIOS image the system will boot to. Pin 1 on the jumper is identified by '▼'. You should only move this jumper to force the BIOS to boot to the secondary bank, which may hold a different version of BIOS. The rolling BIOS feature of the server board will automatically alternate the boot BIOS to the secondary bank if the BIOS image in the primary bank is corrupted and cannot boot.

The correct setting should be:

Pms	Mart happens at system reset
1-2	Force BIOS to bank 2
2-3	System is configured for normal operation (bank 1) (Default)

# 2. The Intel<sup>®</sup> Server System SR1530CL Quick Start User's Guide shows incorrect cable routing for the hard drive power cable.

Problem The illustration in the Intel® Server System SR1530CL Quick Start User's Guide

for routing the hard drive power cable does not show it routed through the

cable clip attached to the top of the HDD carrier.

Status Will be fixed in future update.

Workaround After the hard drive is installed, before plugging the connector into the hard

drive, route the power cable through the cable clip located on top of the HDD

carrier. Refer to the written instructions in the Quick Start User's Guide.

# 3. The Intel® Server System SR1530CL User's Guide shows incorrect cable routing for the hard drive power cable.

Problem The illustration in the Intel® Server System SR1530CL User's Guide for routing

the hard drive power cable does not show it routed through the cable clip

attached to the top of the HDD carrier.

Status Will be fixed in future update.

Workaround After the hard drive is installed, before plugging the connector into the hard

drive, route the power cable through the cable clip located on top of the HDD

carrier. Refer to the written instructions in the User's Guide.