



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-0884-1

5200 NE Elam Young Parkway
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SRCSATAWB, SRCSASRB, SRCSASJV Production Firmware Programmed with Incorrect Setting

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Products Affected

All SRCSATAWB, SRCSASRB, SRCSASJV products built with Firmware 1.10.02-0214 or earlier.

Description

During the Initial production release the affected adapters were programmed with firmware version 1.10.02-0214 or earlier with a setting that incorrectly identifies the adapter and product code.

During POST the adapter expansion ROM will display the following message:

HA-0(Bus 12 Dev0) MegaRAID SAS PCI Express™ ROMB FW Package 6-0.1-0025.

For the SRCSATAWB controller the Option ROM should display:

HA-0(Bus 12 Dev0) Intel(r) SAS PCI Express™ SRCSATAWB FW Package 6-0.1-0025

For the SRCSASRB controller the Option ROM should display:

HA-0(Bus 12 Dev0) Intel(r) SAS PCI Express™ SRCSASRB FW Package 6-0.1-0030

For the SRCSASJV controller the Option ROM should display:

HA-0(Bus 12 Dev0) Intel(r) SAS PCI Express™ SRCSASJV FW Package 6-0.1-0025

The resident firmware is fully functional, however, Intel recommends updating the controller to the latest version available at <http://support.intel.com/support/motherboards/server/>.

Root Cause

The flash image programmed into the controller in the factory contained an incorrect setting that resulted in the incorrect display.

Corrective Action / Resolution

Intel has corrected the firmware setting being used in the factory.

Workarounds

Please, update the controller to the latest firmware version available at <http://support.intel.com/support/motherboards/server/>.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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