Intel Technical Advisory

TA-998-01

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INTEL® ESRT2 RAID NOT SUPPORTED ON INTEL® SERVER BOARD S2600CP2/S2600CP2J

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Products Affected

Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. The detailed Product Code and the MM# are listed in below table:

Product Code	MM#
BBS2600CP2	916039
DBS2600CP2	916040
DBS2600CP2IOC	920971
BBS2600CP2J	921042

Description

The Intel® Embedded Server RAID Technology 2 (ESRT2) is not supported on the Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. With the current ESRT2 drivers that are available now, these server boards cannot detect storage devices during the Operating System (OS) installation process for all Operating Systems.

The Intel® Server Board S2600CP4 products are not impacted by this issue.

Root Cause

The Sub-System ID (SSID) of the impacted server boards are not supported by the current ESRT2 drivers for all Operating Systems.

Corrective Action / Resolution

The issue will be fixed with the future ESRT2 drivers that will be available in the May 2012 time frame.

Workarounds

No workarounds are available for this issue.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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