intel® Technical Advisory

TA-0791-1

5200 NE Elam Young Parkway
Hillsboro, OR 97124

September 16, 2005

Some EMI shields are difficult to remove from the floppy/HDD tray included with the Intel® Server Chassis SC5300
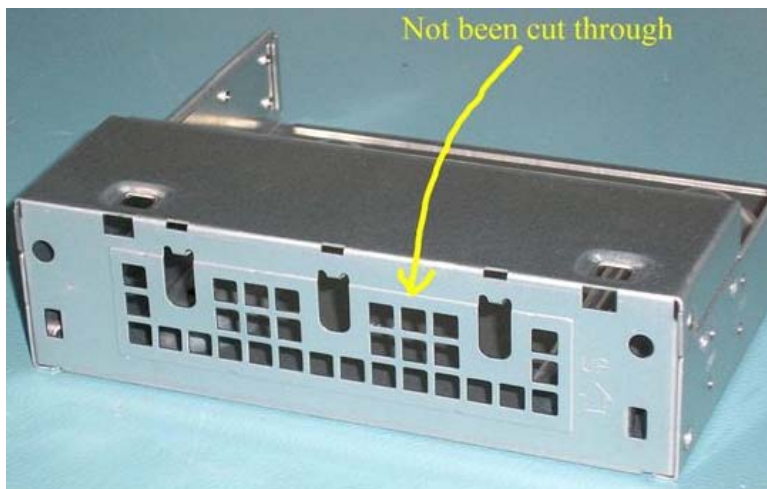
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Products Affected

Product Code	Description
SC5300BASE	Base chassis with 600W power supply
SC5300BASENA	Base chassis with 600W power supply and North American power cord
SC5300BRP	Redundant capable 730W power supply chassis
SC5300BRPNA	Redundant 730W power supply chassis and North American power cord
SC5300LX	Redundant 730W power + redundant hotswap fan chassis
SC5300LXNA	Redundant 730W power + redundant hotswap fan chassis and North American power cord
SC5300BD2	BRP chassis with Intel® Server Board SE7520BD2
SC5300BD2NA	BRP chassis with Intel® Server Board SE7520BD2 and North American power cord
SC5300AF2	LX chassis with Intel® Server Board SE7520AF2
SC5300AF2NA	LX chassis with Intel® Server Board SE7520AF2 and North American power cord

Description

In some systems, the EMI shield in the floppy/HDD tray may not have been completely cut through making removal of the shield for floppy drives very difficult to do. Normal removal of the EMI shield should only require light to moderate force pushing from inside of the tray and possibly light manipulation with a screw driver to break the tabs.

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Root Cause
The alignment of the tooling used to manufacture this part went outside of the part specification.

Corrective Action / Resolution
The tool has been realigned at the factory, and it has been confirmed to correctly punch the EMI shield in the tray. If you have a tray with this issue, you may return it to Intel for a corrected replacement tray. To get parts, contact Intel using your normal warranty process. Please indicate that you are calling regarding TA# 0791-1, and have the following information when you call; the part number requested (p/n for this issue is **52131581**), and the serial number(s) for the system(s) needing the replacement part.

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms & Services Division
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