



Intel[®] Server Continuity Suite

Version 1.3

Installation Guide

G53455-001

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Revision History

Revision Number	Date	Modifications
001	January 2012	Initial release
002	April 2012	Version 1.1
003	May 2012	Version 1.2
004	September 2012	Version 1.3

Preface

About this Document

This document provides information required to install and uninstall the Suite. This document also provides support and documentation information available in the installer.

Intended Audience

This guide is intended for system administrators who are responsible for installing the Suite. For the list of supported server boards, see [Supported Server Boards](#).

Document Conventions

Convention	Description	Example
Bold	UI terms and buttons appear in bold in procedures.	Click Continue .
Note:	Notes appear with the prefix Note:	Note: The installation halts if the server does not meet these requirements.

Table of Contents

1	Introduction.....	1
1.1	Overview	1
1.1.1	Hardware Management Module	1
1.1.2	Storage Management Module	2
1.1.3	Data Protection Module.....	2
1.2	Preparing for Installation	2
1.3	License Information.....	3
2	Installation Prerequisites.....	5
2.1	Supported Server Boards	5
2.2	System Requirements	6
2.3	Software Requirements.....	6
2.4	Supported Browsers	6
2.5	Supported RAID Controllers.....	7
3	Installing the Suite	9
4	Starting the Suite.....	13
5	Uninstalling the Suite.....	14
6	Contacting Support	15
7	Documentation.....	16

1 Introduction

1.1 Overview

Intel® Server Continuity Suite (referred to as the Suite in the remaining part of this document) is a business continuity suite that enables you to monitor servers built on Intel® server boards and take necessary actions to ensure the business is not disrupted. You can take a backup of your business critical data on a storage volume and restore the data if the server hard disk drive fails. The Suite has an engaging graphical user interface that enables you to perform these tasks with the click of a few buttons.

The Suite has the following modules:

- Hardware Management
- Storage Management
- Data Protection

The Suite creates a log of changes in the server's performance and saves them as events. These are displayed on the screen of the console. System administrators can also configure the Suite to send periodic notifications about actions and events through emails. The administrator can then take actions based on the notifications.

1.1.1 Hardware Management Module

The Hardware Management module provides a real time pictorial view of the server board and the server components and provides the tools to monitor the health of the components.

The module enables you to view:

- Information about health of various hardware components such as processors, memory, power supply, and system fans.
- Information about health of logical drives.
- Events and actions related to hardware components.
- Sensor information related to temperature, fan speed, voltage, and current.

1.1.2 Storage Management Module

The Storage Management module enables you to allocate storage by configuring RAID levels on the hard disks in the server to facilitate efficient data recovery.

The module enables you to:

- View specifications and health of storage components.
- View events and actions related to storage.
- Create virtual disks in RAID arrays using RAID controllers.
- Perform consistency check on RAID arrays.
- Run patrol read using RAID controllers.
- Add, locate, initialize, or delete virtual disks in RAID arrays.

1.1.3 Data Protection Module

The Data Protection module helps you schedule periodic backup of the data to increase data security and facilitate quick data recovery on demand. The data backup is done incrementally, enabling you to save on infrastructure and maintenance costs considerably.

The module enables you to:

- Schedule periodic backup of the data.
- Create a repository for data backup and consistency points.
- View the protection status of storage volumes.
- Perform actions such as start or pause protection, modify protection plan, or unprotect storage volumes.
- View events and actions related to data protection.

1.2 Preparing for Installation

The Suite is easy to install and use. If software components required on the server for the Suite to work are not available on the server, they are installed by the Suite installer. For the list of installation prerequisites, see [Installation Prerequisites](#).

You can install the Suite only on one or a series of servers built on supported Intel® server boards. For the list of supported server boards, see [Supported Server Boards](#).

You can install the Suite either using the installation disk provided or by downloading the installation package from the [Intel® download center](#). The installer contains:

- Prerequisite software
- The Suite, version 1.3
- Intel® Recovery Wizard
- Intel® RAID Web Console 2
- Product documentation and support information

1.3 License Information

The trial license for the Suite starts from the time the Suite is installed. The Suite provides the capability to monitor the hardware and manage the storage of your server. Availability of the other features depends on the license.

The following are the license options:

License Type	Data Backup Period	Data Recovery Window	Accelerated Protection Mode	Benefits
System Manager	Not available	Not available	Not available	<ol style="list-style-type: none"> 1. Monitor your server health and manage storage. 2. Receive updates and fixes free of cost for one year*. <p>* Purchase the Software Maintenance license to receive updates and fixes for the second year and third year.</p>
Data Protection Manager	30 days	Eight hours	Not available	<ol style="list-style-type: none"> 1. Monitor your server health and manage storage. 2. Backup data and preserve it for up to 30 days. 3. Roll back to data

License Type	Data Backup Period	Data Recovery Window	Accelerated Protection Mode	Benefits
				created before 8 hours or later.
Advanced Data Protection Manager	90 days	<ol style="list-style-type: none"> 1. Two hours if the server health is healthy 2. 30 minutes if the server health is warning 3. 15 minutes if the server health is critical 	Available	<ol style="list-style-type: none"> 1. Monitor your server health and manage storage. 2. Backup data and preserve it for up to 90 days. 3. Roll back to data created before 15 minutes or later.
Software Maintenance	Not applicable	Not applicable	Not applicable	Receive updates and fixes for the second year and third year.

For more information on paid licenses, refer to the Licensing Information section in the User Guide available at

<http://support.intel.com/support/motherboards/server/scs/>.

2 Installation Prerequisites

2.1 Supported Server Boards

You can install the Suite only on servers built using the following Intel® server boards:

1. Intel® Server Board 1200BTL*
2. Intel® Server Board 1200BTLR
3. Intel® Server Board S5520HC
4. Intel® Server Board S5520HCR
5. Intel® Server Board S5520HCV
6. Intel® Server Board S5500HCV
7. Intel® Server Board S5500HCVR
8. Intel® Server Board S5520HCT
9. Intel® Server Board S5500HCT
10. Intel® Server Board S5500BC
11. Intel® Server Board S5500BCR
12. Intel® Server Board S2600CP
13. Intel® Server Board S2600GL
14. Intel® Server Board S2600GZ
15. Intel® Server Board S2600IP
16. Intel® Server Board W2600CR
17. Intel® Server Board S2600CO
18. Intel® Server Board S2400EP
19. Intel® Server Board S2400BB
20. Intel® Server Board S2400SC
21. Intel® Server Board S2400SC2
22. Intel® Server Board S2400GP
23. Intel® Server Board S1400FP
24. Intel® Server Board S1400SP

* You cannot install the Suite on servers built using Intel® Server Board S1200BTS.

2.2 System Requirements

Note: The installation halts if the server does not meet these requirements.

The server must meet the following requirements to install the Suite:

- Minimum Disk Space available: 2 GB
- Minimum Physical Memory available: 1024 MB
- Operating System: Microsoft Windows Server 2008* SP2—English, German, Spanish, Russian, French, and Italian or Microsoft Windows Server 2008* R2 SP1—English, German, Spanish, Russian, French, and Italian

Note: To install the Suite, you must log in to the operating system as an administrator.

2.3 Software Requirements

The following software must be available on the server for the Suite to work:

- Oracle* Java* Runtime Engine, version 7, update 7
- Microsoft Visual C++ 2005* Redistributable*, version 8.0.59193
- JRuby for Windows*, version 1.6.7.2

Note: If a higher version of JRuby* is installed in the server, you must uninstall that version before installing the Suite.

- PostgreSQL*, version 9.0 or higher

Note: The Suite will not function properly with multiple versions of PostgreSQL* installed.

Prior to installing the Suite, the installer checks whether the prerequisite software are available on the server. If any software is not available on the server, the installer automatically installs and configures the software on the server.

Note: If you try to install the application on an unsupported server, the installer will not allow you to continue.

2.4 Supported Browsers

The Suite works on the following web browsers:

- Mozilla Firefox 4.0* or higher

- Microsoft Internet Explorer 8* and Microsoft Internet Explorer 9*
- Google Chrome* 15.0.874.106 m

We recommend that you set your screen resolution above 1024 x 768.

Note: The visual experience of the Suite in Microsoft Internet Explorer 9* may be better than the visual experience of the Suite in Microsoft Internet Explorer 8*.

Note: When starting the Suite using a browser, if you get a message that there is a problem with the website's security certificate, click the appropriate button in the message to continue starting the Suite using the browser.

Note: You must enable JavaScript* in your browser for all functionalities in the Suite to work.

2.5 Supported RAID Controllers

The Suite supports the following RAID controllers:

- Intel® RAID controllers
- LSI* RAID controllers
- ESRT2 RAID controllers

You can find the list of supported RAID controllers from the Server Configurator tool in

<http://support.intel.com/support/motherboards/server/scs/sb/CS-032978.htm>.

The Suite supports ESRT2 RAID in the following server boards:

1. Intel® Server Board 1200BTL
2. Intel® Server Board 1200BTLR
3. Intel® Server Board S2600CP
4. Intel® Server Board S2600GL
5. Intel® Server Board S2600GZ
6. Intel® Server Board S2600IP
7. Intel® Server Board W2600CR
8. Intel® Server Board S2600CO
9. Intel® Server Board S2400EP
10. Intel® Server Board S2400BB
11. Intel® Server Board S2400SC

12. Intel® Server Board S2400SC2
13. Intel® Server Board S2400GP
14. Intel® Server Board S5520HC
15. Intel® Server Board S5520HCR
16. Intel® Server Board S5520HCV
17. Intel® Server Board S5500HCV
18. Intel® Server Board S5500HCVR
19. Intel® Server Board S5520HCT
20. Intel® Server Board S5500HCT
21. Intel® Server Board S5500BC
22. Intel® Server Board S5500BCR
23. Intel® Server Board S1400FP
24. Intel® Server Board S1400SP

3 Installing the Suite

You can install the Suite using the installation disk provided or by downloading the installation package from the [Intel® download center](#).

Note: Before installing the Suite, ensure that the time of the server is correct.

To install the Suite on the server, follow the steps below:


- 1 If you are installing the Suite using the installation disk provided, insert the installation disk. If you are installing the Suite using the installer available at the [Intel® download center](#), click on the **Download** button.
- 2 The **Welcome** screen appears.
- 3 Click **Continue**. The **License** screen appears.
- 4 Read the license agreement.

Note: You must read the End User License Agreement (EULA) fully to understand the terms and conditions. You cannot install the Suite without accepting the EULA. If you **Disagree** to abide by the EULA, the installation halts and reverts to the **Welcome** screen.




If you agree to abide by the license agreement and want to continue with the installation, click **Agree**.

- 5 The Installation Status screen appears.

Prerequisite Checker verifies system compatibility and whether prerequisite software are available on the server.

- If the server does not meet the system requirements, they are indicated by .

Note: If you have not logged in as Administrator or if the server does not meet the system requirements, the Install button is disabled.

- Software that are installed are indicated by .
- Software that need to be installed are indicated by .
- Software that are getting installed are indicated by .

- 6 If you have logged in as an administrator and if the server meets the system requirements, an **Install** button is displayed. Click **Install**.

The installation status is displayed as the Suite installer installs the prerequisite software that are not available on the server.

If PostgreSQL is not available on the server, the Suite installer installs it on the server. When prompted, you must enter a password of your choice for PostgreSQL service account configuration and click **Install**. The password must contain any three of the following: a number, a special character (except single quote and double quote symbols), a letter of the English alphabet in upper case, or a letter of the English alphabet in lower case. It is recommended not to use > and < symbols in the password.

Note: After providing the password for the database service account configuration, you must click the **Install** button to continue; if you press the **Enter** key on the keyboard to continue, some unexpected scripts may be launched.

Once the prerequisite software is installed, the installer prepares the InstallShield Wizard to install the Suite and displays the Welcome screen.

Note: The Suite supports RAID levels 0, 1, 5, 6, 10, and 1E to manage storage. Intel® RAID Web Console 2 is selected for installation by default.

- 7 Click **Next**. The **License Agreement** screen appears.

- 8 Read the license agreement.

Note: You must read the End User License Agreement (EULA) fully to understand the terms and conditions. You cannot install the Suite without accepting the EULA. If you disagree to abide by the EULA, the installation halts.

If you accept the license agreement and want to continue with the installation, select **I accept the terms in the license agreement** by clicking the appropriate button.

- 9 Click **Next**. The **Destination Folder** screen appears.
- 10 To change the destination folder, click **Change** and select the folder in which you want to install the Suite.
- 11 Click **Next**. The Ready to Install the Program screen appears.
- 12 Click **Install** and wait till the Administrator Account Configuration screen appears.
- 13 Enter a **username** and **password** of your choice in the respective fields. Reenter the password in the **Confirm** field.

Note: You must remember the username and password. After the installation is complete, you must use this username and password to log in to the application as administrator.

- 14 Click **Next**. The Database User Account Configuration screen appears.
 - If PostgreSQL server is available in the server, enter the username and password of the PostgreSQL server.
 - If PostgreSQL server is installed by the installer, enter a **username** and **password** of your choice in the respective fields. The username for Database User Account cannot be the same as the username for Administrator account. Reenter the password in the **Confirm** field.

Note: You must remember the username and password. After the installation is complete, you must use this username and password to log in to the application as an administrator.

- 15 Click **Next**. The installer continues the installation.
- 16 If PostgreSQL server was available in the server and you did not enter the user name and password of the PostgreSQL server, the **Database ROOT Account Configuration** screen appears. The username is **postgres** by default and cannot be changed.
- 17 Enter the password of the PostgreSQL server in the respective field. Reenter the password in the **Confirm** field.
- 18 Click **Next**. The installer continues the installation and displays the Finish screen.
- 19 Click **Finish**. The installer finishes the installation and displays a **Continue** button.
- 20 Click **Continue**.
- 21 The **Thank You!** screen appears. Click **Reboot** if you want to reboot the server. Click **Close** to exit the installer.

4 Starting the Suite

To start the Suite:

- 1 Click the Suite icon on the Desktop or type **https://localhost:7000/** in the address bar of your browser. If you are connecting remotely, replace **localhost** with the server name or the IP address of the server.

Note: When starting the Suite using a browser, if you get a message that there is a problem with the website's security certificate, click the appropriate button in the message to continue starting the Suite using the browser.

Note: You must enable JavaScript* in your browser for all functionalities in the Suite to work.

The login screen appears.

- 2 Enter the user name and password.
- 3 Click **Sign In**.

The Dashboard appears.

5 Uninstalling the Suite

You can uninstall the Suite using the **Add or Remove Programs** console in the Microsoft Windows* **Control Panel** in the server or using the Microsoft Windows* **Start** menu.

To uninstall the Suite using Control Panel:

- 1 Click the Microsoft Windows* **Start** button on the Windows* taskbar of the server and click on **Control Panel**.
- 2 In the Control Panel, open **Add or Remove Programs**.
- 3 In the Currently installed programs window, click the icon of the Suite.
- 4 Click **Remove**.
- 5 Click **Yes** in the prompt to confirm uninstallation.

The Suite is uninstalled.

- 6 Reboot the system to complete the uninstallation.

Note: If you uninstall the PostgreSQL server, you must delete the PostgreSQL folder from C:\Program Files\ before installing the Suite again.

To uninstall the Suite using **Start** menu:

- 1 Click the Microsoft Windows* **Start** button on the Windows* taskbar of the server.
- 2 Click **All Programs > Intel®**.
- 3 Click the option to uninstall the Suite.
- 4 Click **Yes** in the prompt to confirm uninstallation.

The Suite is uninstalled.

- 5 Reboot the system to complete the uninstallation.

Note: If you uninstall the PostgreSQL server, you must delete the PostgreSQL folder from C:\Program Files\ before installing the Suite again.

6 Contacting Support

If you encounter an issue with your software, please follow the steps below to obtain support on your product:

- 1 Connect to our [support web page](#) for 24x7 support and to get the latest technical support information on all Intel® Enterprise Servers, Storage Platforms, and Management Software. Information available at the support site includes:
 - [Latest BIOS, firmware, drivers, and utilities](#) available through Intel® download center.
 - Product documentation, flash demos, installation guides, and quick start guides.
 - A searchable knowledgebase of product information that you can access from any page in the support site.
- 2 Utilize the [community forums](#).
- 3 [Chat live](#) with a support person.
- 4 Contact an Intel® representative using one of the [support phone numbers](#). Charges may apply.

Intel® now offers Channel Program members [24x7 technical phone support](#)⁺ on Intel® server boards, server chassis, server RAID controller cards, and Intel® Server Management.

⁺ Requires Login to the Reseller Site to obtain the 24x7 number.

7 Documentation

The following documents are available with the installer to help you use the Suite and its upgrades:

- Installation Guide
- User Guide

The latest user guide is available at

<http://support.intel.com/support/motherboards/server/scs/sb/CS-032917.htm>. Related documentation is available at <http://support.intel.com/support/motherboards/server/scs/>.