



Dear Intel Customer,

Welcome to the Intel AppUpSM Small Business Services built on the Intel[®] Hybrid Cloud platform.

Prior to the activation of the Intel[®] Hybrid Cloud Server, please complete the pre-work detailed below and acquire the necessary equipment. This is required for both self activation or a guided activation.

Equipment List

Equipment (quantity)	Description
Intel [®] Hybrid Cloud server (1)	
PC (2)	Required to have internet access and located near the server. Supported operating systems on the client side: <ul style="list-style-type: none">• Microsoft Windows XP*• Microsoft Windows Vista* or• Microsoft Windows 7*. 1st PC for management and 2nd PC needed to connect to the remote training session.
Ethernet cables (2)	
Monitor (1)	Needs to have a DVI port or VGA to DVI adapter. Monitor to be used self activation or a guided activation. Optional for deployment.
USB keyboard (1)	Keyboard to be used for self activation or a guided activation purposes. Optional for deployment.

Pre-work

Task	Description
Identify channel or msp ID that would be used to manage the Intel Hybrid Cloud Server	Only one MSP ID or Channel account can manage the Intel Hybrid Cloud Server, once enrolled, switching to another MSP ID or Channel account is currently not possible. A re-install / re-activation may need to be performed. If you prefer

	to use a different MSP ID, please reply to the email or call 1-800-404-2284 with the request.
Have Intel Channel login and password ready	If you've forgotten your password, please have it reset prior to the self activation or a guided activation day, https://welcome.intel.com/forgot_loginid.aspx?Target=http://goprologin.intel.com/%3freturn=intelhybridcloud.com/aa.php
Server is required to have internet access	Place it in a location where the server can be connected to the internet via an Ethernet cable.
Setup server	<ol style="list-style-type: none"> 1. Connect the monitor, keyboard and power cable to the server but don't turn the server on (Monitor and keyboard used for self activation or a guided activation purposes, optional for deployment). 2. Connect the ethernet cable from port A of the server to a switch, router or cable modem with internet access. <p>Important : Leave port B disconnected when powering up the server for the first time.</p>
Firewall settings	<p>Optional, only if remote management access is needed. If the server is sitting behind an external firewall, please make sure the following ports are open and forwarded to the server or else place the server before the firewall so it can be accessed remotely.</p> <ul style="list-style-type: none"> • Inbound TCP Ports to be forwarded: <ul style="list-style-type: none"> ○ 64440, 65222 - used by the Intel® Hybrid Cloud Server Software ○ 5910-5920 - used for VNC access to the Intel® Hybrid Cloud Server appliances (VMs) ○ 22 - for SSH on the Intel® Hybrid Cloud Server, optional. ○ 16993, 16994, 16995 - for AMT access <p>For more information, please check http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-033096.htm</p>
Download Intel® Hybrid Cloud user guide	http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm
Download Intel® Hybrid Cloud Release Notes	http://www.intel.com/support/motherboards/server/hybrid/sb/CS-032454.htm
Download Quick Start Guide	Included in-box with the Intel® Hybrid Cloud server. Also available for download here: http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031725.htm
Download the Intel® Hybrid Cloud Server Manager Console	The management console should be installed on a management PC that would be used to manage the Intel Hybrid Cloud server. Supported operating systems include Microsoft* Windows XP,

	Vista and 7. http://downloadcenter.intel.com/Detail_Desc.aspx?ProductID=3393&DwnldID=21851
Important Appliance and application integration guide	When installing a virtual machine, follow the instructions published on the guides located at: http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm

Important Websites

Intel Hybrid Cloud Program Website	http://intelhybridcloud.com
Web Portal	https://hybridcloud.intel.com
Intel AppUp® Small Business Service Store	https://store.intelhybridcloud.com/
Support collaterals and knowledge base articles	http://www.intel.com/p/en_US/support/highlights/progs-srvcs/hcp

Intel Contact Information:

To schedule a activation assistance training, call 1-800-404-2284

Support information available by using [GuideMe](#) or at

<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm>

Revision History

Revision	Date
2.5	02/2012
3.0	10/2012

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