

This guide is intended to identify the steps required to install this software on the Intel[®] Hybrid Cloud platform, and does not replace the manufacturer’s instructions for third-party products. Before completing the instructions below, you will need to install the respective software on the server using the Store feature in the Intel[®] Hybrid Cloud Management Portal (<https://hybridcloud.intel.com>).

LICENSE ALERT: Purchased keys may not be used on this product.

Contents

Product Version.....	2
Dependencies / Requirements.....	2
Download and Install	2
Uninstall	3
Licenses / Configuration.....	3
Obtain the License.....	3
Apply the License	3
Synch with Intuit QuickBooks and Salesforce.com	4
Schedule DataSynch.bat Task	4
Connect to the Appliance/Application	6
Troubleshooting	6
Technical Support	6



Product Version

Pervasive DataSynch 2.7.4

Dependencies / Requirements

- Intuit QuickBooks* Pro 2011 is required. It should be installed on the same appliance as Pervasive DataSynch.
- A Salesforce account is required to synch up with Salesforce.com.

Download and Install

1. Go to the Intel AppUpSM Small Business Service Store at: <https://store.intelhybridcloud.com>.
2. Log in using your MSP ID and password.
3. Search for and select **Pervasive DataSynch**.
4. Select the **Intel[®] Hybrid Cloud server**.
5. Click **Add to Order**.
6. Complete the ordering process. The appliance will download within 24 hours.
7. After Pervasive is downloaded, log in to the Intel[®] Hybrid Cloud Server Manager.
8. Click the **Appliances** button  to open the Appliances page. Select the appliance on which Pervasive DataSynch is installed.
9. If the appliance is Stopped, click the **Start** button .
10. Select the **Console** tab to open the Console page.
11. Click the **Launch** button (next to VNC Console) to open the VNC window.
12. Enter information and credentials in the required fields and then log in to the appliance.
13. Go to the C:\PervasiveInstallPlace folder.
14. Double-click the **PVSW_DS_QBSFDC_2.7.4.1.exe** file.

Uninstall

1. Log in to the Intel Hybrid Cloud Server Manager.
2. Click the **Appliances** button to open the Appliances page.
3. Select the appliance where the Pervasive DataSynch application is installed.
4. If the appliance is Stopped, click the **Start** button.
5. Select the **Application** tab.
6. Click on the Pervasive DataSynch logo.
7. Click the **Uninstall** button.

Licenses / Configuration

Obtain the License

To obtain the Pervasive DataSynch license, contact Intel Customer Support at:

- North America: 1-800-404-2284
- India: 1-800-425-6835

Apply the License

1. Acquire the Pervasive DataSynch license from Intel Customer Support (see above). Save the license file to a USB storage flash drive or stick.
2. Log in to the Intel Hybrid Cloud Server Manager.
3. Click the **Appliances** button to open the Appliances page.
4. Select the appliance on which Pervasive DataSynch is installed.
5. If the appliance is Stopped, click the **Start** button.
6. Select the **Control** tab for the appliance.
7. Select **USB Storage for Attach/Detach**.
8. Select the **Console** tab to open the Console page.
9. Click the **Launch** button (next to VNC Console) to open the VNC window.
10. Enter information and your credentials in the required fields and then log in to the appliance.
11. Copy the Pervasive DataSynch license to **C:\Program Files\Pervasive\DataSolutions\Cosmos\Common\License**.
12. Click **Start**.
13. Type "cmd" and then press the **Enter** key.

15. In the command prompt window, change the drive by typing:

```
cd "C:\Program Files\Pervasive\DataSolutions\IHC_Scripts"
```

Example:

```
C:\Users\Administrator> cd "c:\Program Files\Pervasive\DataSolutions\IHC_Scripts"
```

16. In the command line, type:

```
Activate.exe <path to license file and license file name>
```

Example:

```
C:\Program Files\Pervasive\DataSolutions\IHC_Scripts>activate.exe C:\Program Files\Pervasive\DataSolutions\Cosmos\Common\License\di_license.slc
```

Press the **Enter** key.

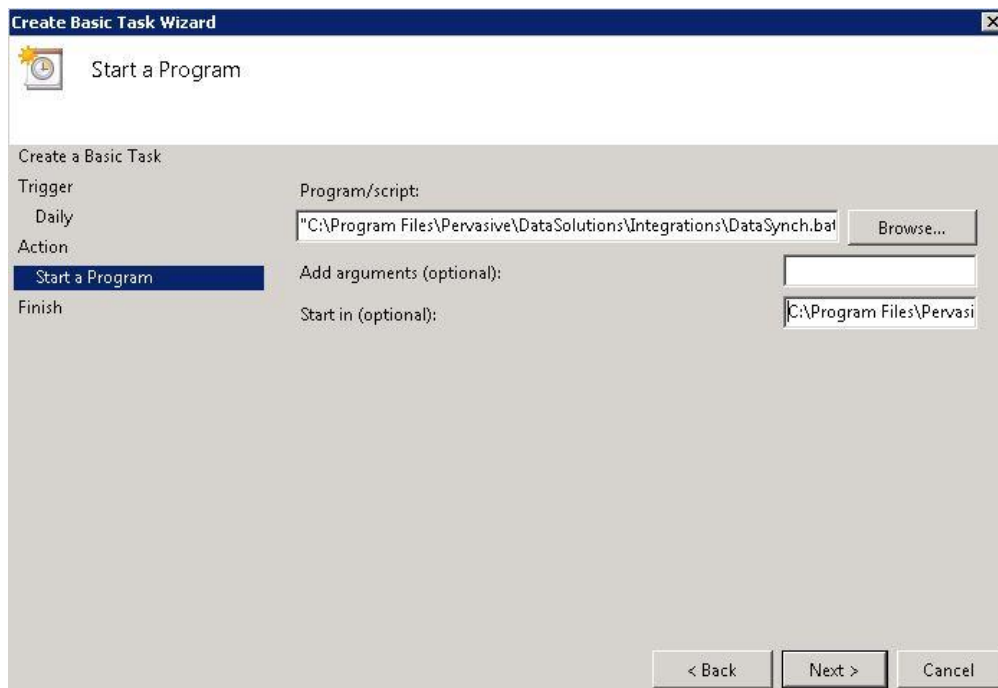
Synch with Intuit QuickBooks and Salesforce.com

1. Create a company profile with Intuit QuickBooks and an account with Salesforce.com if they do not already exist.
2. Log in to the Intel Hybrid Cloud Server Manager.
3. Click the **Appliances** button to open the Appliances page.
4. Select the appliance on which Pervasive DataSynch is installed.
5. If the appliance is Stopped, click the **Start** button to start it.
6. Select the **Console** tab to open the Console page.
7. Click the **Launch** button (next to VNC Console) to open the VNC window.
8. Enter information and your credentials in the required fields and then log in to the appliance.
9. Go to C:\Program Files\Pervasive\DataSolutions\Docs.
10. Open the **DataSynchSetupDocumentation.pdf** document.
11. Select **Start > All Programs > Pervasive DataSynch Setup**.
12. Follow the instructions in the setup document (DataSynchSetupDocumentation.pdf).

Schedule DataSynch.bat Task

1. Log in to the Intel Hybrid Cloud Server Manager.
2. Click the **Appliances** button to open the Appliances page.
3. Select the appliance on which Pervasive DataSynch is installed.
4. If the appliance is Stopped, click the **Start** button to start it.
5. Select the **Console** tab to open the Console page.
6. Click the **Launch** button (next to VNC Console) to open the VNC window.

7. Enter information and your credentials in the required fields and then log in to the appliance.
8. Click **Start**.
9. In the **Search program and files** text field, type "Task." The Task Scheduler window opens.
10. Select **Create Basic Task**. The Create Basic Task Wizard opens.
11. Enter the name of the task and then click **Next**.
12. Select a trigger and then click **Next**.
13. Fill in the Start date, time, recurrence, and then click **Next**.
14. Select the option **Start a program for Action** and then click **Next**.
15. Browse to C:\Program Files\Pervasive\DataSolutions\Integrations. Select the **DataSynch.bat** file and click **Open**.
16. In the Start in (optional) field, type "C:\Program Files\Pervasive\DataSolutions\Integrations".



17. Click **Next**.
18. Click **Finish**.

Connect to the Appliance/Application

1. Log in to the Intel Hybrid Cloud Server Manager.
2. Click the **Appliances** button to open the Appliances page.
3. Select the appliance on which Pervasive DataSynch is installed.
4. If the appliance is Stopped, click the **Start** button to start it.
5. Select the **Console** tab to open the Console page.
6. Click the **Launch** button (next to VNC Console) to open the VNC window.
7. Enter information and your credentials in the required fields and log in to the appliance.
8. Select **Start > All Programs > Pervasive DataSynch**.

Troubleshooting

If Pervasive DataSynch cannot connect to QuickBooks during the initial setup, launch Windows Task Manager, end the QBDBMgr.exe process, and then restart DataSynch Setup.

Technical Support

- For questions pertaining to this guide, contact Intel Customer Support:
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm>
- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first level support for the Software, you may obtain second level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software. Technical Support contact information is provided at the following location:
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm#Software>
- Pervasive: 1-800-287-4383
- Intel[®] Hybrid Cloud Platform User Guide
<http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm>
- Appliance and Application Initial Setup Guides
<http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm>