



# **Intel<sup>®</sup> Carrier Grade Server TIGW1U & Intel<sup>®</sup> IP Network Server NSW1U**

## ***Tested Hardware and Operating System List***



Revision 2.1

July 2008

Modular Communications Product Division

---

## **Revision History**

<b>Date</b>	<b>Revision Number</b>	<b>Modifications</b>
July 2006	0.1	First draft, preliminary, based on AP list
July 2006	0.11	Modify product descriptions
August 2006	.5	Updated with Priority and Color code
December 2006	1.0	Updated
December 2006	1.1	Separate THOL for NSW1U, removed TIGW1U from this revision Updated all OS versions to correct revisions in all tables. Updated all Hardware Lists Updated HDD section notes and warnings and tested drives
February 2007	1.2	Added TIGW1U back to THOL
February 2007	1.3	Added additional NICs
May 2007	1.4	Change to: Section 5 - TIGW1U HDD Section 1 - Add NSWA0401 to Product Table Section 1 - Fixed NSWA0301 description, Section 4 - Updated section 4.2 to reference NSW1U only
July 2007	1.5	Section 5 – Add additional SAS HDD
October 2007	1.6	Section 2 – Update Table BIOS, FW info Section 5 – Add additional SATA HDD for NSW1U Section 5 – Add additional SAS HDD for TIGW1U
October 2007	1.7	Section 5 – Add additional SAS HDD for TIGW1U Changed “warnings” to “cautions”
December 2007	1.8	Section 5 – Add additional SAS HDD for TIGW1U
January 2008	1.9	Section 5 – Add additional SAS HDD for TIGW1U
April 2008	2.0	Section 2 - Update Table BIOS, FW info Section 3 – Update OS Certification Section 4 – Add additional CD/DVD ROM on Section 4.7 Section 5 – Add additional SAS HDD for TIGW1U
July 2008	2.1	Section 5 – Add additional HDD support

## **Disclaimers**

THE INFORMATION IN THIS DOCUMENT IS PROVIDED “AS IS” WITH NO WARRANTIES WHATSOEVER, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, OR ANY WARRANTY OTHERWISE ARISING OUT OF ANY PROPOSAL, SPECIFICATION, OR SAMPLE.

Information in this document is provided in connection with Intel® products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications.

Intel retains the right to make changes to its test specifications at any time, without notice.

The hardware vendor remains solely responsible for the design, sale and functionality of its product, including any liability arising from product infringement or product warranty.

Copyright © Intel Corporation 2006. All rights reserved.

Intel, the Intel logo, and EtherExpress are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries.

\*Other names or brands may be claimed as the property of others.

# Table of Contents

<b>1. Introduction .....</b>	<b>1</b>
1.1 Test Overview .....	1
1.1.1 Basic Installation Testing .....	2
1.1.2 Adapter / Peripheral Compatibility and Stress Testing .....	2
1.2 Pass/Fail Test Criteria .....	3
<b>2. Base System Definitions .....</b>	<b>4</b>
<b>3. Supported Operating Systems.....</b>	<b>5</b>
3.1 Operating System Certifications .....	6
<b>4. Adapters and Peripherals.....</b>	<b>8</b>
4.1 PCI SAS SW-RAID .....	10
4.2 PCI SATA HW-RAID (NSW1U only).....	10
4.3 PCI Fibre Channel .....	11
4.4 PCI NIC.....	11
4.5 Telephony .....	13
4.6 Keyboard/Mouse.....	13
4.7 CDROM Drives .....	14
4.8 USB Drives .....	14
4.9 KVM.....	15
<b>5. Hard Disk Drives.....</b>	<b>16</b>
<b>6. Installation Guidelines &amp; Test Notes .....</b>	<b>19</b>
6.1 Intentionally Blank.....	19



# 1. Introduction

This document is intended to provide users of the Intel® Carrier Grade Server TIGW1U and the Intel® IP Network Server NSW1U with a list of the operating systems, adapter cards, and peripherals tested by Intel on this server platform. The Intel® Carrier Grade Server TIGW1U and the Intel® IP Network Server NSW1U is integrated using the Intel® Server Board **S5000PHB**.

This document will continue to be updated as new adapters, peripherals, and operating systems are tested or until and they are no longer in production. Each new release of the document will present updated information as well as continue to provide the information from previous releases.

The adapters and peripherals specified in this document may or may not have been tested on all available board/riser combinations that make up the NSW1U product family. Intel will provide support for the adapters and peripherals listed when used within this family of products.

The Intel® Carrier Grade Server TIGW1U and the Intel® IP Network Server NSW1U product families consist of the following server building blocks and integrated systems:

Product Code	Product Description
TMRA0201W/TMWA0201W	Intel® Carrier Grade Server TIGW1U, Server Board S5000PHB - Onboard SAS + DDR2-533 or DDR2-667 FBD Memory + One PCI Riser + 20 inch Chassis Depth + CDR-RW/DVD-ROM (optional) + Three Hot-Swap SAS HDD Support + AC Power
TMRD0201W/TMWD0201W	Intel® Carrier Grade Server TIGW1U, Server Board S5000PHB - Onboard SAS + DDR2-533 or DDR2-667 FBD Memory + One PCI Riser + 20 inch Chassis Depth + CDR-RW/DVD-ROM (optional) + Three Hot-swap SAS HDD Support + DC Power + NEBS + ETSI
NSRA0201W/NSWA0201W	Intel® IP Network Server NSW1U, Server Board S5000PHB - Onboard SATA + DDR2-533 or DDR2-667 FBD Memory + One PCI Riser + 20 inch Chassis Depth + Two SATA HDD Support + AC Power + Four Ports Rear NIC [Four + Four Optional] + CDR-RW/DVD-ROM (optional)
NSRD0201W/NSWD0201	Intel® IP Network Server NSW1U, Server Board S5000PHB - Onboard SATA + DDR2-533 or DDR2-667 FBD Memory + One PCI Riser + 20 inch Chassis Depth + Two SATA HDD Support + DC Power + Four Ports Rear NIC [Four + Four Optional] + CDR-RW/DVD-ROM (optional)
NSWA0301	Intel® IP Network Server NSW1U, Server Board S5000PHB - Onboard SATA + DDR2-533 or DDR2-667 FBD Memory + One PCI Riser + 20 inch Chassis Depth + Two SATA HDD Support + AC Power + Four Ports Front NIC [Four + Four Optional] + CDR-RW/DVD-ROM (optional)
NSRA0401W/NSWA0401W	Intel® IP Network Server NSW1U, Server Board S5000PHB - Onboard SATA + DDR2-533 or DDR2-667 FBD Memory + One PCI Riser + 20 inch Chassis Depth + Two SATA HDD Support + AC Power + Four Ports Rear NIC [Four + Four Optional] + CDR-RW/DVD-ROM (optional)

## 1.1 Test Overview

Testing performed on the Intel® Carrier Grade Server TIGW1U and the Intel® IP Network Server NSW1U is divided under two separate categories:

- Basic Operating System Installation Testing

## Introduction

- Adapter / Peripheral Compatibility testing, and System Stress Testing.

### 1.1.1 Basic Installation Testing

Basic installation testing is performed with each supported operating system. Basic installation testing validates that the server board can install the operating system and that the base hardware feature set is functional. A small set of peripherals is used for installation purposes only. No add-in adapter cards are tested. Testing includes network connectivity and running of proprietary and industry standard test suites.



The latest version of an operating system signifies the latest supported version at the time of the actual test run. Each new release of this document may have a newly supported release of a given operating system. Previous releases of a supported operating system may not be tested beyond the basic installation test process.

#### 1.1.1.1 Support Commitment for Basic Installation Testing

Intel commits to provide the following level of customer support for operating systems that receive only basic installation testing:

- Intel will provide and test operating system drivers for each of the server board's integrated controllers, provided that the controller vendor has a driver available upon request. Vendors will not be required by Intel to develop drivers for operating systems that they do not already support. This may limit the functionality of certain server board integrated controllers.
- Intel will support customer issues that involve installation and/or functionality of operating system with the server board's integrated controllers only if a driver has been made available.
- Intel will NOT provide support for issues related to use of any add-in adapters or peripherals installed in the server system when an operating system that received basic installation testing only is in use.
- Support is defined as assistance in root causing issues, and determining a customer acceptable resolution to the issue associated with the operating system. The resolution may include, but is not limited to, on-board controller driver changes, engaging the vendor for resolution, BIOS changes, firmware changes, or determining a customer acceptable workaround for the issue.

### 1.1.2 Adapter / Peripheral Compatibility and Stress Testing

Adapter / Peripheral Compatibility and Stress testing is performed only on the most current release of a supported operating system at the time of a given validation run. The Adapter / Peripheral Compatibility and Stress testing process consists of three areas: Base Platform, Adapter Compatibility, and Stress.

**Base Platform:** Each base platform will successfully install a given operating system, successfully run a disk stress test, and successfully run a network stress test.

**Adapter Compatibility:** Adapter compatibility validation (CV) testing uses test suites to gain an accurate view of how the server performs with a wide variety of adapters under the primary supported operating systems. These tests are designed to show hardware compatibility between the add-in cards and the server platform and include functional testing only. No heavy stressing of the systems or the cards is performed for CV testing.

**Stress Testing:** This test sequence uses configurations that include add-in adapters in all available PCI slots for a minimum 72-hour test run without injecting errors. Each configuration

passes an installation test, a Network/Disk Stress test, and tape backup test. Any fatal errors that occur will require a complete test restart.

### 1.1.2.1 Support Commitment for Adapter / Peripheral Compatibility and Stress Testing

Intel commits to provide the following level of customer support for operating systems that receive Adapter / Peripheral Compatibility and Stress testing:

- Intel will provide support for customer issues with these operating systems involving installation and/or functionality of the server board with or without the adapters and peripherals listed in this document as having been tested under the particular operating system.
- Support is defined as assistance in root causing issues, and determining a customer acceptable resolution to the issue associated with the operating system. The resolution may include, but is not limited to, on-board controller driver changes, engaging the vendor for resolution, BIOS changes, firmware changes, or determining a customer acceptable workaround for the issue.
- Intel will provide and test operating system drivers for each onboard video, network, and storage controller.
- Intel will enable vendors to provide driver support for add-in adapters using these operating systems.
- Intel will go through some of the steps to achieve certification to ensure its customers do not run across any problems, but the actual certification is the responsibility of the individual customer.



For operating systems, adapter cards, and peripherals not listed in this document, there is no support commitment. Intel will consider support requests on a case-by-case basis.

## 1.2 Pass/Fail Test Criteria

For each operating system, adapter, and peripheral configuration, a test passes if specific criteria are met. Specific configurations may have had particular characteristics that were addressed on a case-by-case basis. In general, a configuration passes testing if the following conditions are met:

- The operating system installed without error.
- Manufacturer's installation instructions or Intel's best-known methods were used for the operating system installation.
- No extraordinary workarounds were required during the operating system installation.
- The server system behaved as expected during and after the operating system installation.
- Application software installed and executed normally.
- Hardware compatibility tests ran to completion without error.
- Test software suites executed successfully
- Test and data files were created in the correct directories without error.
- Files copied from client to server and back compare to the original with zero errors reported.
- Clients remain connected to the server system.
- Industry standard test suites run to completion with zero errors reported.

## 2. Base System Definitions

---

The following table lists the base system configurations tested for a given validation test run. Each specific product/system software combination tested is assigned a Base System Identifier Number. These numbers are used in the lists of supported adapters and peripherals referenced in the following sections.

The adapters and peripherals specified in this document may or may not have been tested on all available board/riser combinations that make up the NSW1U product family. However, Intel will provide support for the adapters and peripherals listed when used within this family of products

This table is updated when a new test run is performed and a new product/system software combination was used.



Intel will only provide support for adapters and peripherals under the specified operating systems versions with which they were tested.

Base System Configuration Identifier #	Product Family	BIOS Revision	mBMC/BMC Firmware Revision	FRU/SDR Version	HSC Firmware Revision
1	NSW1U	R0071	BMC12	FHB_08	NA
2	TIGW1U	R0079	BMC15	FHB_12	HSC204
3	NSW1U-R	R0088	BMC19	FHB_17	NA
4	TIGW1U-R	R0088	BMC19	FHB_17	HSC204



### 3. Supported Operating Systems

The following table provides a list of supported operating systems for the Intel® IP Network Server **NSW1U**. Each of the listed operating systems was tested for compatibility with the Intel® Server Board S5000PHB in the base system configurations listed in section 2 of this document. Operating systems are supported only with the specified base system configuration(s) with which they were tested.

The following table also indicates whether each operating system received Basic Installation testing, or Adapter / Peripheral Compatibility and Stress testing. For information on the support commitments for Basic Installation Testing vs. Adapter / Peripheral Compatibility and Stress Testing, please reference Section 1 of this document.

Any variations to the standard operating system installation process are documented in the Installation Guidelines section of this document. If there are no installation guidelines noted in the following table, then the operating system installed as expected using manufacturer's installation instructions or Intel's best-known methods.

Operating System	Base System Configuration Tested & Type of Testing	Notes
Microsoft Windows Server 2003, Enterprise Edition, Release 2	Base Config # - 1 Compatibility & Stress	
Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2	Base Config # - 1 Compatibility & Stress	
Red Hat* Enterprise Linux 4.0, Update 4	Base Config # - 1 Compatibility & Stress	
Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)	Base Config # - 1 Compatibility & Stress	
SUSE Linux Enterprise Server 9, x86, Service Pack 3	Base Config # - 1 Compatibility	
SUSE Linux Enterprise Server 9, Intel® EM64T®, Service Pack 3	Base Config # - 1 Compatibility & Stress	
Red Hat* Enterprise Linux 5.0	Base Config # - 3, 4 Compatibility	
Red Hat Enterprise Linux 5.0 (Intel® EM64T Edition)	Base Config # - 3, 4 Compatibility	
SUSE Linux Enterprise Server 10, x86	Base Config # - 3, 4 Compatibility	
SUSE Linux Enterprise Server 10, Intel® EM64T®	Base Config # - 3,4 Compatibility	

### 3.1 Operating System Certifications

Listed below are the operating systems that Intel will certify with the Intel® IP Network Server **NSW1U**. However, the customer is responsible for their own certification from the individual operating system vendors. In many cases, the customer may leverage their operating system certifications from Intel's testing. See the "Comments" section next to each operating system in the table below for additional information. Intel's certifications, pre-certification, and operating system testing may help reduce some of the risk in achieving customer certifications with the operating system vendors.

Operating System	Certification Listing	Comments
Microsoft Windows Server 2003* R2 (32 bits and 64 bits)	Intel® IP Network Server NSW1U-R	OEM must request certification by Microsoft* for their specific product. <a href="http://www.microsoft.com/whdc/hcl/default.msp">http://www.microsoft.com/whdc/hcl/default.msp</a> <a href="http://developer.intel.com/design/servers/whql.htm">http://developer.intel.com/design/servers/whql.htm</a>
	Intel® IP Network Server NSW1U-F	<a href="http://www.windowsservercatalog.com/item.aspx?idItem=84a67134-7a46-437f-f8d6-aba778eb2e89">http://www.windowsservercatalog.com/item.aspx?idItem=84a67134-7a46-437f-f8d6-aba778eb2e89</a> <a href="http://www.windowsservercatalog.com/item.aspx?idItem=efcc78e3-b3b6-dd3a-ef28-ee5be1912ae7">http://www.windowsservercatalog.com/item.aspx?idItem=efcc78e3-b3b6-dd3a-ef28-ee5be1912ae7</a>
	Intel® Carrier Grade Server TIGW1U	<a href="http://www.windowsservercatalog.com/item.aspx?idItem=fcf28c27-f7e6-2b07-347f-f5ac8092acb5">http://www.windowsservercatalog.com/item.aspx?idItem=fcf28c27-f7e6-2b07-347f-f5ac8092acb5</a>
Red Hat* Enterprise Linux 4.0 AS U4 (32 bits and 64 bits)	Intel® IP Network Server NSW1U-R	Red Hat* checks Intel's test results, certifies (if appropriate), and posts the certificate on their web site.
	Intel® IP Network Server NSW1U-F	Customer can leverage the Intel certification, if customer product meets the operating system vendor standard. <a href="https://hardware.redhat.com/show.cgi?id=230494">https://hardware.redhat.com/show.cgi?id=230494</a> <a href="https://hardware.redhat.com/show.cgi?id=230490">https://hardware.redhat.com/show.cgi?id=230490</a>
SUSE* Linux Enterprise Server 9 SP3 (32 bits and 64 bits)	Intel® Carrier Grade Server TIGW1U	<a href="https://hardware.redhat.com/show.cgi?id=248236">https://hardware.redhat.com/show.cgi?id=248236</a>
	Intel® IP Network Server NSW1U-R	Novell* checks Intel's test results, certifies (if appropriate), and posts the certificate on their web site.
Red Hat* Enterprise Linux 5.0 (32 bits and 64 bits)	Intel® IP Network Server NSW1U-F	Customer can leverage the Intel certification, if customer product meets the operating system vendor standard. <a href="http://www.novell.com/partnerguides/product/205393.html">http://www.novell.com/partnerguides/product/205393.html</a>
	Intel® Carrier Grade Server TIGW1U	<a href="http://www.novell.com/partnerguides/product/206044.html">http://www.novell.com/partnerguides/product/206044.html</a>
Red Hat* Enterprise Linux 5.0 (32 bits and 64 bits)	Intel® IP Network Server NSW1U	Red Hat* checks Intel's test results, certifies (if appropriate), and posts the certificate on their web site.
	Intel® Carrier Grade Server TIGW1U	Customer can leverage the Intel certification, if customer product meets the operating system vendor standard. <a href="https://hardware.redhat.com/show.cgi?id=444932">https://hardware.redhat.com/show.cgi?id=444932</a> <a href="https://hardware.redhat.com/show.cgi?id=443539">https://hardware.redhat.com/show.cgi?id=443539</a>

## Supported Operating Systems

Operating System	Certification Listing	Comments
SUSE* Linux Enterprise Server 10 (32 bits and 64 bits)	Intel® IP Network Server NSW1U	Novell* checks Intel's test results, certifies (if appropriate), and posts the certificate on their web site. Customer can leverage the Intel certification, if customer product meets the operating system vendor standard. <a href="http://developer.novell.com/yes/101202.htm">http://developer.novell.com/yes/101202.htm</a> <a href="http://developer.novell.com/yes/101201.htm">http://developer.novell.com/yes/101201.htm</a>
	Intel® Carrier Grade Server TIGW1U-R	<a href="http://developer.novell.com/yes/101165.htm">http://developer.novell.com/yes/101165.htm</a> <a href="http://developer.novell.com/yes/101166.htm">http://developer.novell.com/yes/101166.htm</a>

## 4. Adapters and Peripherals

Add-in adapter card and peripheral compatibility and stress testing will only be performed with the latest version of an operating system at the time the validation testing occurred. The following table shows the operating system and base system configurations used to validate each device. The adapters are divided into categories based on their functionality. All integrated on-board devices are tested by default and are therefore not included in the following tables.

Note that not all adapter cards were tested under all operating systems. The following notations are used in the tested adapters and peripherals table below to indicate the support level that Intel provides for a particular adapter under a particular operating system:

✓	This adapter or peripheral has been tested and is supported under the specific configuration identified in the Base System Configurations Table in Section 2 of this document.
Number in brackets (i.e. [1])	This adapter or peripheral has been tested, but is NOT supported under the specific configuration identified in the Base System Configurations Table in Section 2 of this document.
NT	This adapter or peripheral has not been tested under this operating system and is not supported under this operating system.
ND	This adapter or peripheral has not been tested under this operating system due to limitations in IHV driver availability, and is not supported under this operating system.
SA (Similar Adapter) Referenced in the "Comments" column for each adapter that is supported but not tested.	This adapter is supported, but not tested. This adapter model has not been tested with this server board, but Intel will support it based on successful testing of a similar adapter from the same adapter family. Intel has high confidence that this adapter will function correctly with the server board. This adapter uses the same firmware and drivers, and has a nearly identical system interface to another adapter of the same family that has been successfully tested with this server board. In addition, Intel has secured IHV commitment to support the similar adapters equally. Customers should always test adapters as part of the final system configuration prior to deployment. All installation guidelines for the tested adapter also apply to the similar adapter.
IHVT (IHV Tested)	This adapter or peripheral was tested according to Intel-approved guidelines and test procedures by the Independent Hardware Vendor (IHV) that manufactured this adapter or peripheral. Intel provides the same level of support for all the adapters or peripherals listed in this document, regardless of whether this adapter or peripheral was tested in an Intel lab or not. IHV test reports remain the property of the IHV (Intel cannot provide copies of these reports).

Any variations to the standard adapter installation process or to expected adapter functionality are documented in the Installation Guidelines section of this document. If there are installation guidelines affecting a particular adapter and operating system combination, these are referenced in the following table. If there are no installation guidelines noted in the following table, then the adapter installed and functioned as expected using manufacturer's installation instructions or Intel's best-known methods.



Testing of adapters cards normally is performed with unused add-in adapters and onboard controller expansion ROMs disabled in BIOS Setup. Intel recommends that customers disable the option ROM for add-in controllers and/or the on-board controllers when not booting from the controller or needing to use its built in utilities.

Manufacturer	Model Number	Model Name	Interface	Comments	Microsoft Windows Server 2003, Enterprise Edition, Release 2	Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2	Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)	Red Hat* Enterprise Linux 4.0, Update 4	SUSE Linux Enterprise Server 9, x86, Service Pack 3	SUSE Linux Enterprise Server 9, Intel® EM64T®, Service
<b>4.1 PCI SAS SW-RAID</b>										
Adaptec	ASC-48300	ASC-48300 (HostRAID)	PCI-X133 Universal	Linux: HostRAID Ver. 1.1.5472; Windows: HostRAID Ver. 1.1.5472	✓	✓	✓	✓	ND	ND
Adaptec	ASC-48300	ASC-48300 (non-RAID)	PCI-X133 Universal	Similar Adapter ASC-48300	SA	SA	SA	SA	ND	ND
LSI Logic	3442x	3442x (IT)	PCI-X133 Universal	Linux: 3.02.57; Windows: 1.21.05 (32 bit); 1.21.05.00 (64 bit)	✓	✓	✓	✓	✓	✓
LSI Logic	3442x	3442x (IR)	PCI-X133 Universal	Similar Adapter 3442x (IT)	SA	SA	SA	SA	SA	SA
LSI Logic	LSISAS3041x	LSISAS3041x (IT & IR)	PCI-X133 Universal	Similar Adapter 3442x (IT)	SA	SA	SA	SA	SA	SA
LSI Logic	LSISAS3080x	LSISAS3080x (IT & IR)	PCI-X133 Universal	Similar Adapter 3442x (IT)	SA	SA	SA	SA	SA	SA
LSI Logic	LSISAS3800x	LSISAS3800x (IT & IR)	PCI-X133 Universal	Similar Adapter 3442x (IT)	SA	SA	SA	SA	SA	SA
<b>4.2 PCI SATA HW-RAID (NSW1U only)</b>										
Adaptec	AAR-21610SA	AAR-21610SA	PCI-64/66 Universal	16 port (2 x 8 port Marvell), IOP 303	✓	✓	✓	✓	✓	✓
AMCC/3ware	9500S-8	9500S-8	PCI-64/66 Universal	8 channel SATA 1.0, RAID 0, 1, 10, 5. PCI 64/66	✓	✓	✓	✓	✓	✓
AMCC/3ware	9500S-8MI	9500S-8ML	PCI-64/66 Universal	Similar Adapter 9500S-8; 8 channel SATA 1.0, RAID 0, 1, 10, 5. PCI 64/66	SA	SA	SA	SA	SA	SA
AMCC/3ware	9500S-12	9500S-12	PCI-64/66 Universal	Similar Adapter 9500S-8; 12 channel SATA 1.0, RAID 0, 1, 10, 5. PCI 64/66	SA	SA	SA	SA	SA	SA

Manufacturer	Model Number	Model Name	Interface	Comments	Microsoft Windows Server 2003, Enterprise Edition, Release 2	Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2	Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)	Red Hat* Enterprise Linux 4.0, Update 4	SUSE Linux Enterprise Server 9, x86, Service Pack 3	SUSE Linux Enterprise Server 9, Intel® EM64T®, Service
AMCC/3ware	9500S-12MI	9500S-12ML	PCI-64/66 Universal	Similar Adapter 9500S-8; 12 channel SATA 1.0, RAID 0, 1, 10, 5. PCI 64/66	SA	SA	SA	SA	SA	SA
AMCC/3ware	9500S-4LP	9500S-4LP	PCI-64/66 Universal	Similar Adapter 9500S-8; 4 channel SATA 1.0, RAID 0, 1, 10, 5. PCI 64/66	SA	SA	SA	SA	SA	SA
Intel	SRCS16	SRCS16	PCI-64/66 Universal	6 port, SATA 1.5G, RAID 0, 1, 10, 5, 50	✓	✓	✓	✓	✓	✓
Intel	SRCS28X	SRCS28X	PCI-X133 Universal	8 port SATA 3.0G, RAID 0, 1, 10, 5, 50	✓	✓	✓	✓	✓	✓
LSI Logic	MegaRAID SATA 300-8x	MegaRAID SATA 300-8x	PCI-X133 Universal	8 channel, SATA 3G, RAID 0, 1, 10, 5, 50	✓	✓	✓	✓	✓	✓
<b>4.3 PCI Fibre Channel</b>										
Emulex	LP10000ExDC	LP10000ExDC-M2	PCI Express X4	Dual channel, 2Gb FC, PCI Express	✓	✓	✓	✓	✓	✓
Emulex	LP1050Ex	LP1050Ex-F2	PCI Express X4	Similar Adapter LP10000ExDC; Single channel, 2Gb FC, PCI Express	SA	SA	SA	SA	SA	SA
Qlogic	QLA2342	QLA2342	PCI-X133 Universal	Dual channel 2Gb FC Optical, 2312 chip	✓	✓	✓	✓	✓	✓
Qlogic	QLA2340	QLA2340	PCI-X133 Universal	Similar Adapter QLA2342; Single channel 2Gb FC Optical, 2312 chip	SA	SA	SA	SA	SA	SA
Qlogic	QLE2362	QLE2362	PCI Express X4	Dual channel, 2Gb PCI Express HBA - LC Multi-mode Optic	SA	SA	SA	SA	SA	SA
Qlogic	QLE2360	QLE2360	PCI Express X4	Similar Adapter QLE2362; Single channel, 2Gb PCI Express HBA - LC Multi-mode Optic	✓	✓	✓	✓	✓	✓

## Adapters and Peripherals

Manufacturer	Model Number	Model Name	Interface	Comments	Microsoft Windows Server 2003, Enterprise Edition, Release 2	Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2	Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)	Red Hat* Enterprise Linux 4.0, Update 4	SUSE Linux Enterprise Server 9, x86, Service Pack 3	SUSE Linux Enterprise Server 9, Intel® EM64T®, Service
<b>4.4 PCI NIC</b>										
Intel	PILA8470D3	PRO/100+ S Server	PCI-32/33 Universal	Southbend II, 10/100baseT + Security	✓	✓	✓	✓	✓	✓
Intel	PILA8472C3	PRO/100+ Dual Port	PCI-64/66 Universal	Gainesville, 10/100baseT, Dual port	✓	✓	✓	✓	✓	✓
Intel	PWLA8490MT	PRO/1000MT Gigabit Server Adapter	PCI-X133 Universal	10/100/1000baseT, Copper, No bridge	✓	✓	✓	✓	✓	✓
Intel	PWLA8490MF	PRO/1000MF Gigabit Server Adapter	PCI-X133 Universal	Similar Adapter PWLA8490MT; 1000baseLC, Fibre, No bridge	SA	SA	SA	SA	SA	SA
Intel	PWLA8492MT	PRO/1000MT Dual Port Gigabit Server Adapter	PCI-X133 Universal	10/100/1000baseT, Dual Port, Copper, No bridge	✓	✓	✓	✓	✓	✓
Intel	PWLA8492MF	PRO/1000MT Dual Port Gigabit Server Adapter	PCI-X133 Universal	Similar Adapter PWLA8492MT; 1000baseLC, Dual Port, Fiber, No bridge	SA	SA	SA	SA	SA	SA
Intel	PWLA8494MT	PRO/1000 MT Quad Port Server Adapter	PCI-X133 Universal		✓	✓	✓	✓	✓	✓
Intel	Intel® PRO/1000 AF Quad Port Bypass Adapter - RNIC	EXPI9014PFBLK	PCI Express X8		ND	ND	✓	✓	✓	✓
Intel	Intel® PRO/1000 AF Quad Port Bypass Adapter - NICIF	EXPI9024PFBLK	PCI Express X8		ND	ND	✓	✓	✓	✓
Intel	Intel® PRO/1000 AT Quad Port Bypass Adapter - RNIC	EXPI9024PTBLK	PCI Express X8		ND	ND	✓	✓	✓	✓
Intel	Intel® PRO/1000 AT Quad Port Bypass Adapter - NICIF	EXPI9014PTBLK	PCI Express X8		ND	ND	✓	✓	✓	✓



## Adapters and Peripherals

Manufacturer	Model Number	Model Name	Interface	Comments	Microsoft Windows Server 2003, Enterprise Edition, Release 2	Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2	Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)	Red Hat* Enterprise Linux 4.0, Update 4	SUSE Linux Enterprise Server 9, x86, Service Pack 3	SUSE Linux Enterprise Server 9, Intel® EM64T®, Service
Intel	PCI Express Intel PRO/1000 PF Dual Port Server Adapter, Fiber	EXPI9402PFBLK	PCI Express X8		✓	✓	✓	✓	✓	✓
Intel	PCI Express Intel PRO/1000 PF Server Adapter, Fiber	EXPI9400PFBLK	PCI Express X8		✓	✓	✓	✓	✓	✓
Intel	PCI Express Intel PRO/1000 PT Dual Port Server Adapter, Copper	EXPI9402PTBLK	PCI Express X8		✓	✓	✓	✓	✓	✓
Intel	PCI Express Intel PRO/1000 PT Server Adapter, Copper	EXPI9400PTBLK	PCI Express X8		✓	✓	✓	✓	✓	✓
<b>4.5 Telephony</b>										
Intel (Dialogic)	DM/V600BTEP	Intel® Dialogic® Dual Span Voice Series	PCI-32/33 Universal	Dual E1/T1 ISDN Network Interface with 60 Ports of Voice Processing and 120 Ports of Telephony Signaling	✓	✓	✓	✓	✓	✓
<b>4.6 Keyboard/Mouse</b>										
Dell	RT7D20		PS/2	Keyboard	✓	✓	✓	✓	✓	✓
Microsoft	RT2300		PS/2	Keyboard	✓	✓	✓	✓	✓	✓
IBM	KB8923		PS/2	Keyboard	✓	✓	✓	✓	✓	✓
Acer	KU-0355		PS/2	Keyboard	✓	✓	✓	✓	✓	✓
NEC	KB9863		PS/2	Keyboard	✓	✓	✓	✓	✓	✓
IBM	M-SAM-IBM5		PS/2	Mouse	✓	✓	✓	✓	✓	✓
IBM	MU29J		PS/2	Mouse	✓	✓	✓	✓	✓	✓

## Adapters and Peripherals

Manufacturer	Model Number	Model Name	Interface	Comments	Microsoft Windows Server 2003, Enterprise Edition, Release 2	Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2	Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)	Red Hat* Enterprise Linux 4.0, Update 4	SUSE Linux Enterprise Server 9, x86, Service Pack 3	SUSE Linux Enterprise Server 9, Intel® EM64T®, Service
Microsoft	Optical Mouse		USB	Mouse	✓	✓	✓	✓	✓	✓
Microsoft	M 2.1A		PS/2	Mouse	✓	✓	✓	✓	✓	✓
Ativa	GS600		USB	Optical Mouse	✓	✓	✓	✓	✓	✓

4.7 CDROM Drives										
TEAC	DW-224E-N83	DW-224E-N83	IDE/Slimline	Slimline CD-ROM Drive	✓	✓	✓	✓	✓	✓
TEAC	DW-224E-C93	DW-224E-C93	IDE/Slimline	Slimline CD-RW/DVD-ROM Combo Drive	✓	✓	✓	✓	✓	✓
Lite-On	SOSC-2483K	SOSC-2483K	IDE/Slimline	Slimline CD-R/RW/DVD-ROM Drive	✓	✓	✓	✓	✓	✓
Sony	CRX890A-01	CRX890A	IDE/Slimline	Slimline CD-RW/DVD-ROM Combo Drive	✓	✓	✓	✓	✓	✓
4.8 USB Drives										
San Disk	SDCZ2-4096	Cruzer Mini USB Flash	USB 2.0	4GB	✓	✓	✓	✓	✓	✓
<a href="#">Lexar</a>	<a href="#">JD1GB-80-231</a>	1GB USB Flash Drive	USB 2.0	JumpDrive Pro 80X USB Flash Drive	✓	✓	✓	✓	✓	✓
Lexar		Secure II	USB 2.0	1 GB Flash drive	✓	✓	✓	✓	✓	✓
Lexar		Jumpdrive	USB 2.0	256 MB Flash drive	✓	✓	✓	✓	✓	✓
(Generic)		Super Flash Drive	USB 2.0	1 GB Flash drive	✓	✓	✓	✓	✓	✓
(Generic)		Pen Drive 2.0	USB 2.0	2 GB Flash drive	✓	✓	✓	✓	✓	✓
PQI	U3395		USB 2.0	2 GB Flash drive	✓	✓	✓	✓	✓	✓
Teac	CD210PU	CD210PU	External Bootable	48X CD-ROM	✓	✓	✓	✓	✓	✓
Teac	FD05PUB	FD05PUB	External Bootable	3.5" Floppy	✓	✓	✓	✓	✓	✓
Teac	FD-05PUW	FD-05PUW	External Bootable – Required for Windows install ("F6")		✓	✓				
IOGear	GHD335C80	Ion Drive	External Bootable	80GB HDD	✓	✓	✓	✓	✓	✓
IOGear	GHD335C200	Tri-Select	External Bootable	200GB HDD	✓	✓	✓	✓	✓	✓
Sony	MPF88E/UA/181	2X	USB 2.0	3½" Floppy, USB	✓	✓	✓	✓	✓	✓
QMemory	EXT-MD60		USB 2.0	60 GB External HDD						
Memorex	MRX523252AJEL-1			External CD-RW	✓	✓	✓	✓	✓	✓

4.9 KVM										
Avocent	4SVPUA10-001	Switchview PC		4 port	✓	✓	✓	✓	✓	✓
Apex		Outlook		8 port	✓	✓	✓	✓	✓	✓

## 5. Hard Disk Drives

The hard drives listed in the following table have been tested with the server board integrated into the Intel® Carrier Grade Server TIGW1U and the Intel® IP Network Server NSW1U by Intel in its validation labs and/or by individual drive vendors. The following operating system identifiers are used in the table to specify which OS each drive was tested under.

Identifier number / Base Configuration	Operating System
1	Microsoft Windows Server 2003, Enterprise Edition, Release 2
2	Microsoft Windows Server 2003, Enterprise x64 Edition, Release 2
3	Red Hat* Enterprise Linux 4.0, Update 4
4	Red Hat Enterprise Linux 4.0, Update 4 (Intel® EM64T Edition)
5	SUSE Linux Enterprise Server 9, x86, Service Pack 3
6	SUSE Linux Enterprise Server 9, Intel® EM64T®, Service Pack 3

**Note:** For the definition of the *Base Configuration* number see the table describing the *Base System Configuration Identifier #* in section two of this document.

**Caution:** the Intel® IP Network Server **NSW1U** tested hardware will only support enterprise class SATA disk drives. Use of drives other than those approved may cause corruption or loss of data.

Note that not all hard drives were tested under all operating systems. The following notation is used in the tested hard drives table below to indicate the support level that Intel provides for a particular hard drive with a particular operating system:

✓	This hard drive has been tested and is supported under the operating system identified by the operating system identification number.
Number in brackets (i.e. [1])	This hard drive has been tested, but is NOT supported under the operating system identified by the operating system identification number.
SD (Similar Drive)	The hard disk drive is supported, but not tested. This hard drive model/capacity has not been tested with this server board, but Intel will support it based on successful testing of a larger capacity hard drive from the same hard drive family. Intel has high confidence that this hard drive will function correctly with the server board. This drive uses the exact same firmware and drivers as a larger capacity hard drive that has been successfully tested with this server board. The only difference between this drive and the one that was used in testing is the storage capacity. Intel provides the same level of support for all hard drives listed in this document, regardless of whether the drive was tested or not. Customers should always test hard drives as part of the final system configuration prior to deployment. Given the fact that a larger capacity hard drive from the same drive family has successfully completed testing on this server board, this particular hard drive capacity point will not be tested.
IHVT (IHV Tested)	The hard disk drive was tested according to Intel-approved guidelines and test procedures by the Independent Hardware Vendor (IHV) that manufactured the drive. Intel provides the same level of support for all hard drives listed in this document, regardless of whether the drive was tested in an Intel lab or not. IHV test reports remain the property of the IHV (Intel cannot provide copies of these reports).

## Hard Disk Drives

### TIGW1U Hard Drives

Manufacturer	Model Number	Product Family	Interface	RPM	Drive size (GB)	Tested Operating Systems	Notes
<b>SAS Hard Drives (TIGW1U)</b>							
Seagate	ST936751SS	Savvio 15K.1	SAS-300	15K RPM	36GB	1	
Seagate	ST973451SS	Savvio 15K.1	SAS-300	15K RPM	73GB	SD	SD ST936751SS
Seagate	ST936701SS	Savvio 10K.1	SAS-300	10K RPM	36GB		
Seagate	ST973401SS	Savvio 10K.1	SAS-300	10K RPM	73GB		
Seagate	ST973401SS	Savvio 10K.2	SAS-300	10K RPM	73GB		
Seagate	ST973402SS	Savvio 10K.2	SAS-300	10K RPM	73GB	SD	SD ST9146802S S
Seagate	ST9146802SS	Savvio 10K.2	SAS-300	10K RPM	146GB	1	
Seagate	ST973802SS	Savvio 10K.2	SAS-300	10K RPM	73GB	SD	SD ST9146802S S
Fujitsu	MAY2036RC	10K	SAS-300	10K RPM	36GB		
Fujitsu	MAY2073RC	10K	SAS-300	10K RPM	73GB		
Fujitsu	MBB2073RC	10K	SAS-300	10K RPM	73GB	SD	SD MBB2147RC
Fujitsu	MBB2147RC	10K	SAS-300	10K RPM	147GB	1	
Fujitsu	MBC2036RC	AL10Sx	SAS-300	15K RPM	36GB	SD	SD MBC2073RC
Fujitsu	MBC2073RC	AL10Sx	SAS-300	15K RPM	73GB	1	
Hitachi	C10K147	10K	SAS-300	10K RPM	147GB		

Manufacturer	Model Number	Product Family	Interface	RPM	Drive size GB/Inches	Tested Operating Systems	Notes
<b>SATA Hard Drives (TIGW1U) *</b>							
Fujitsu	MHY2200BH	Mercury	SATA-150	5,400	200 GB/ 2.5-inch	SD	SD MHY2250BH
Fujitsu	MHY2250BH	Mercury	SATA-150	5,400	250 GB/ 2.5-inch	1	
Hitachi	HTE542525K9A3 00	Travelstar E5K250	SATA-300	5,400	250 GB/ 2.5-inch	1	
Seagate	ST9160823AS	Momentus 7200.2	SATA-300	7,200	160 GB/ 2.5-inch	SD	SD MAY2036RC
Seagate	ST9200420AS	Momentus 7200.2	SATA-300	7,200	200 GB/ 2.5-inch	1	
<p><b>* Note – Please refer to PCN107638 for all the details related to use of SATA HDD in the TIGW1U server. SATA drives may only be used in a non-NEBS environment in the TMRA0201W or TMRD0201W SKU's, subject to the conditions in the PCN. The required FRU/SDR selection required will reduce the maximum fan speeds, and reduce the maximum operating temperature of the system.</b></p>							

**NSW1U Hard Drives**

Manufacturer	Model Number	Product Family	Interface	RPM	Drive size (GB)	Tested Operating Systems	Notes
<b>SATA Hard Drives (NSW1U)*</b>							
Hitachi	E7k500	Deskstar	SATA-300	7200rpm	500GB		
Western Digital	WD740ADFD	WD Raptor	SATA-150	10K RPM	74GB		
<p>Note: Please refer to PCN107638 before using any HDD below this line.</p>							
Hitachi	HUA721010KLA 330	Ultrastar A7K1000			1TB	1	
Hitachi	HDS721075KLA 330	Deskstar 7K1000	SATA-300	7200rpm	750GB	1	
Seagate	ST3250820NS	Barracuda® ES	SATA-300	7200rpm	250GB		
Seagate	ST3250620NS	Barracuda® ES	SATA-300	7200rpm	250GB	SD	
Seagate	ST3500320NS	Barracuda ES.2	SATA-300	7200rpm	500GB	1	
Western Digital	WD7500AYYS	WD RE2	SATA-300	7200rpm	750GB		
Seagate	ST3250310NS	Barracuda® ES.2	SATA-300	7200rpm	250GB		
Western Digital	WD1601ABYS	WD RE2	SATA-300	7200rpm	160GB	1	
<p>* The Intel® IP Network Server <b>NSW1U</b> tested hardware will only support enterprise class SATA disk drives. Use of drives other than those approved may cause corruption or loss of data.</p>							

## **6. Installation Guidelines & Test Notes**

---

### **6.1 Intentionally Blank**