

Xircom® Wireless LAN Module for Palm* Handhelds

Title:

Unable to PING the Xircom® Wireless LAN Module for Palm* Handhelds (PWE1130)
Using a Static (fixed) IP Address

Problem:

Your PWE1130 is using a static IP address, you are using the Xircom Status Utility to connect to the network, and you are not able ping your PWE1130 from another node on the network.

Solution:

1) The Xircom Status Utility will not allow the module to properly respond to a request for PING when using a static IP address. In order for your PWE1130 to connect properly to the network, you must either obtain an IP address from the DHCP server, or you must connect to the network as follows:

- a) Select Preferences
- b) Select Network
- c) Select Connect

2) If you are selecting “Preferences, Network, Connect” and are still unable to Ping, your network settings may not be correct. Check to make sure that the information in the following required fields has been entered correctly:

- a) IP Address
- b) Gateway
- c) Subnet Mask

3) Using an outdated firmware on your Access Point might also cause this problem. Check the firmware on your Access Point and upgrade to a newer version if possible.

* Other names and brands may be claimed as the property of others.