

# FastTrak/FastTrak66 Device Driver Update Installation Guide for Windows 2000, Windows NT 4.0, and Windows 95/98/98SE

To perform any of the installation methods below you will need 1 System Boot Disk (Win 98 CD ROM Boot Disk or Emergency Boot Disk) with Drivers and BIOS that should be prepared on a Win95/Win98 Machine.

## Preparing a System Boot Disk with Driver and BIOS files

- -From the **Windows Desktop** double click on **"My Computer"**, right click on the **"3 1/2 Floppy A:"**, Select **"Format"** from the menu.
- -Select "full" from the top portion of the "Format 3 1/2 Floppy A:" dialog box and then select "copy system files" from the bottom portion of the "Format 3 1/2 Floppy A:" dialog box.
- -Click on the "Start" button. When the formatting process is complete click on the "Close" button.
- -Using <u>WinZip</u> or <u>PkZip</u> extract all the Drivers and BIOS files to the System Boot Disk in the A: Drive.

# Windows 2000 Version 2195 (All Platforms) Driver and BIOS Upgrade Instructions

\*The driver MUST be updated first, before flashing the BIOS. Follow the instructions below EXACTLY as they are stated.

# STEP ONE

- From the **Windows 2000 Desktop** right click on **" My Computer"** and then Select **"Properties"**.
- Click on the " Hardware" Tab and then click on " Device Manager".
- -Double click on " SCSI and RAID Controllers" and click on the " Driver" tab.
- -Click on the " Update Driver" tab and then click "Next".

- -Select "Display a list of the known drivers for this device" and then click "Next".
- -Click on "Have Disk" and then insert the System Boot Disk with the FastTrak/FastTrak66 drivers.
- -Click on "OK" and then select "Promise Technology Inc, FastTrak (tm) IDE Controller" or "Promise Technology Inc, FastTrak66 (tm) IDE Controller" and then click on "Next".
- -Click on "Next" at the "Start Device Driver Installation" dialog box.
- -Click "YES" at the "Digital Signature" dialog box.
- -Click "Finish" and then click on "Close" on the "Promise Technology Inc, FastTrak66" properties box.
- -Click on "YES" to restart the computer when prompted. Leave the System Boot Disk with the FastTrak/FastTrak66 Drivers and BIOS in the A: drive.

#### STEP TWO

- -Once you have restarted the computer with the **System Boot Disk** and have reached the **A:\ Prompt**, type **"ptiflash"** (with no quotations) and then press the **"Enter"** key.
- -Select **option 1** on the menu by pressing the "1" key on your keyboard.
- -Type "a:\ bios.old" (without quotations) and then press the "Enter" key.
- -The "Backup Success" message will appear, press the "Enter" key.
- -Select **option 2** on the menu by pressing the "2" key on your keyboard.
- -Type, "a:\bios.bin" and then press the "Enter" key. During the flashing process DO NOT TURN OFF THE COMPUTERS POWER AT ALL. DOING SO WILL RESULT IN A CARD THAT IS UNUSABLE.
- -Once the "Update Success" message appears, press the "Enter" key, eject the System Boot Disk, and then press Ctrl-Atl-Del to restart the computer.

#### NT 4.0 (All Versions) Driver and BIOS Upgrade Instructions

# STEP ONE

- -From the Windows NT 4.0 desktop, double click on "My Computer", double click on "Control Panel", and then double click on "SCSI Adapters".
- -Click on the "Drivers" tab, then select "Promise Technology Inc, FastTrak (tm) IDE Controller" or "Promise Technology Inc, FastTrak66 (tm) IDE Controller", and then click on "Remove".
- -Insert the System Boot Disk with the FastTrak/FastTrak66 Drivers and BIOS. Click the "Add" button and then click "Have Disk".

- -Click on "OK", then select "Promise Technology Inc, FastTrak (tm) IDE Controller" or "Promise Technology Inc, FastTrak66 (tm) IDE Controller" and then click "OK".
- -Click on "YES" to restart the computer when prompted. Leave the **System Boot Disk** in the **A: Drive**.

#### STEP TWO

- -Once you have restarted the computer with the **System Boot Disk** and have reached the **A:\ Prompt**, type "ptiflash" (with no quotations) and then press the "Enter" key.
- -Select **option 1** on the menu by pressing the "1" key on your keyboard.
- -Type "a:\bios.old" (without quotations) and then press the "Enter" key.
- -The "Backup Success" message will appear, press the "Enter" key.
- -Select option 2 on the menu by pressing the "2" key on your keyboard.
- -Type, "a:\bios.bin" and then press the "Enter" key. During the flashing process DO NOT TURN OFF THE COMPUTERS POWER AT ALL. DOING SO WILL RESULT IN A CARD THAT IS UNUSABLE.
- -Once the "Update Success" message appears, press the "Enter" key, eject the System Boot Disk, and then press Ctrl-Atl-Del to restart the computer.

## Windows 98 Driver and BIOS Upgrade Instructions

#### STEP 1

- -From the **Windows 98 Desktop** right click on **"My Computer"** and then select **"Properties"**. Click on the **"Device Manager"** tab and then double click on **"SCSI Controllers"**.
- -Double click on "Promise Technology Inc, FastTrak (tm) IDE Controller" or "Promise Technology Inc, FastTrak66 (tm) IDE Controller" and then click on the "Driver" tab.
- -Click on "Update Driver" and then click on "Next".
- -Select "Display a list of all drivers in a specific location" and then click on "Next".
- -Insert the System Boot Disk with the FastTrak/FastTrak66 Drivers and BIOS, Click on "Have Disk" and then click "OK".
- -Select "Promise Technology Inc, FastTrak (tm) IDE Controller" or "Promise Technology Inc, FastTrak66 (tm) IDE Controller" from the list and then click on "Next".
- -Click on "Next" once more and then click on "Finish".

-Click on "YES" to restart the computer when prompted and leave the System Boot Disk in the A: drive.

## STEP TWO

- -Once you have restarted the computer with the System Boot Disk and have reached the A:\ Prompt, type "ptiflash" (with no quotations) and then press the "Enter" key.
- -Select **option 1** on the menu by pressing the "1" key on your keyboard.
- -Type "a:\bios.old" (without quotations) and then press the "Enter" key.
- -The "Backup Success" message will appear, press the "Enter" key.
- -Select option 2 on the menu by pressing the "2" key on your keyboard.
- -Type, "a:\bios.bin" and then press the "Enter" key. During the flashing process DO NOT TURN OFF THE COMPUTERS POWER AT ALL. DOING SO WILL KILL THE CARD.
- -Once the "Update Success" message appears, press the "Enter" key, eject the System Boot Disk, and then press Ctrl-Atl-Del to restart the computer.

Windows 95 B or C Driver and BIOS Upgrade Instructions

Use Windows 98 Instructions Above