

intel® Technical Advisory

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System Setup Utility does not launch when invoked from the Intel® Server Board SE7501BR2 Resource CD

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Products Affected

SE7501BR2

Description

The System Setup Utility (SSU) does not launch when invoked from the Intel® Server Board SE7501BR2 Server Configuration Wizard (SCW) included in the resource CD P.N. C11073-007 shipped with the board. The SSU is used to view the System Event Log (SEL), view Field Replaceable Unit (FRU) data, and configure Intel® Server Management Baseboard Management Controller (BMC) access. When invoking the System Setup Utility from within the SCW, the following error message is displayed:

“The file \BATCH\SSUINST.bat is not available at the required location.”

Root Cause

Intel found that during the CD creation process, one of the files required to launch the utility was accidentally removed.

Corrective Action / Resolution

A new build of the Intel Server Board SE7501BR2 Resource CD is being created (C11073-008) to replace the currently shipping resource CD. A Product Change Notification will be posted with engineering change details and implementation date.

In the interim, customers can download the System Setup Utility version 1.R.1 as a standalone floppy release available at <http://support.intel.com/support/motherboards/server/se7501br2/>.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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